

Welcome to the Dodge County Transportation Program!

Volunteers & staff drivers provide reliable rides for Dodge County residents. The volunteers and staff take pride in providing a safe ride, making sure the rider is on time for their appointment and is treated with respect and courtesy.

To request a ride, the rider calls the transportation office and every effort is made to meet the request. Dodge County staff drivers use wheelchair vans and volunteer drivers use their own vehicles to provide rides.

The Dodge County Transportation Program provides rides to eligible residents both within and outside of Dodge County limits. The Dodge County Transportation Program operates Monday through Friday with the exception of the following holidays: New Year's Day, Spring Holiday, Memorial Day, 4th of July, Labor Day, Thanksgiving, Day after Thanksgiving, Christmas Eve, Christmas, and New Year's Eve.

Notifying the Public of Rights Under Title VI

The Department operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Department. For more information on the Department's civil rights program and the procedures to file a complaint, contact 920-386-3580, fax at 920-386-4015, email hsagingunit@co.dodge.wi.us, or visit the Henry Dodge Office Building at 199 County Road DF, Juneau, WI 53039. A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave, SE Washington, DC, 20590. If information is needed in another language, contact 920-386-3580 or 800-924-6407. *Si se necesita informacion en otro idioma de contacto, 920-386-3580 o 800-924-6407.*

Rider Qualifications

Those eligible for non-emergency medical rides through Veyo, LLC are not eligible for medical rides through the Transportation Program. For eligibility, you must meet one of the following qualifications:

1. A resident of Dodge County without other means of transportation
2. A resident receiving services from Dodge County Human Services & Health Department
3. A resident of Dodge County who has an approved prior authorization for rides from a public agency or private agency.

How to Request a Ride

Call the transportation office at **920-386-3832 or 800-924-6407** during the hours of 8 - 4:30 pm, Monday through Friday. We would like a minimum of three (3) or more business days advance notice.

Please provide the following information with each ride request:

- * Your name, address, phone number
- * Your date of birth
- * Date of appointment
- * Destination address and phone number
- * Length of appointment
- * If a return trip is needed
- * If an attendant is riding along with you



Ride Priority System

The Department has established the following priority system based on State requirements. Priority for transportation is given in the following numbered order:

First Priority Group – Elderly (65 & over) and those with disabilities:

1. Medical Activities
2. Nutritional Activities
3. Work Related Activities
4. Education/Training Activities
5. Shopping/Personal Business/Legal

Second Priority Group – Human Services and Health Department consumers:

6. Medical Activities
7. Nutritional Activities
8. Child Welfare Court Ordered Rides
9. Work Related Activities
10. Education/Training Activities
11. Shopping/Personal Business/Legal

Third Priority Group – General Public

12. Medical Activities
13. With Approval, Social Rides for: Elderly, those with Disabilities, Human Services and Health Department consumers, and General Public

This program is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C.

Section 5310 Mobility Options of Seniors and Individuals with Disabilities Program (CFDA 20.521).

All riders are encouraged to make a donation towards the cost of the trip. No one will be denied a ride if they are unable to make a donation. The suggested donation is based on round trip miles and your donation helps keep the program operating. Drivers are not allowed to accept tips or gifts from riders.

Mileage	Suggested Donation
1 to 19	5.00
20 to 39	10.00
40 to 59	15.00
60 to 79	20.00
80 to 99	25.00
100 to 119	30.00
120 to 139	35.00
140 to 159	40.00
160 to 179	45.00
180 +	50.00

We do our best to meet the needs of every rider, so please call us with any questions.

IMPORTANT WEATHER RELATED NOTE:

The Transportation Program is **CANCELLED** when weather conditions make travel hazardous. Radio stations that announce weather closings are: 95.3 FM WBEV, 1540 AM WTKM, 98.7 WMDC, and 104.9 FM WTKM.

Television stations that announce closings are: WISC-TV 3, TMJ4, FOX6, WISN 12, CBS 58

Please watch and listen to radio and local TV stations during inclement weather to see if transportation is cancelled.

Contact

Phone:

920-386-3832
800-924-6407

Email:

hstransp@co.dodge.wi.us

Fax:

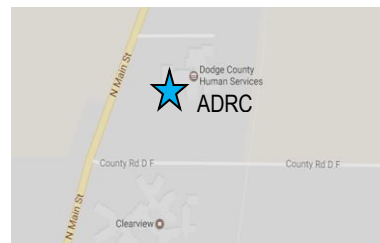
920-386-4015

Office Hours

Monday - Friday
8 - 4:30 pm
or by Appointment

Address

Henry Dodge Office Building
199 County Road DF – 3rd floor
Juneau, Wisconsin 53039



Dodge County Transportation Program



Connecting You with
Supports and Services

www.co.dodge.wi.gov