



HUMAN SERVICES
AND HEALTH
DEPARTMENT 2020
ANNUAL REPORT



HUMAN SERVICES & HEALTH DEPARTMENT

199 COUNTY ROAD DF • JUNEAU, WISCONSIN 53039-9512

920-386-3500

Becky Bell, Director

Honorable Dodge County Board of Supervisors
Russell Kottke, Chairman
Juneau, Wisconsin 53039

February 10, 2021

Dear Chairman Kottke and Members of the County Board,

I am pleased to present the 2020 Annual Report. This report provides general information on each of the programs within the Department. You will also find an organizational chart to assist in understanding the structure of the Department. I believe the County Board can take pride in knowing that the Human Services and Health Department offers services which are cost-effective and meet the needs of the residents of Dodge County. The way in which we provided services to residents of Dodge County drastically changed in 2020 due to precautions associated with COVID 19. Not only did our Public Health Unit worked tirelessly to meet the needs of residents who tested positive for COVID 19, our other staff continued to provide services to residents from their respective units utilizing new forms of technology and protocols never offered with Human Services and Health prior to the pandemic. Human Services saw an increase in child welfare placements. Sadly, due to a lack of resources, this is a trend the Department anticipates will continue. Additionally, although there was just a slight increase of number of admissions to Winnebago Mental Health Institute (WMHI) from the previous year, the Department experienced a significant impact to our budget. The pandemic caused many private psychiatric hospitals units to limit the amount of admissions. As a result, individuals were placed at WMHI in 2020 who may not have been in previous years. We also saw an increase in the numbers of days individuals were placed at WMHI as well as an increase in the number of repeat admissions.

I would like to extend my gratitude to Jim Mielke and the County Board of Supervisors for extending me the opportunity to lead an excellent group of professionals in carrying out the Mission of the Department. Additionally, I would like to extend gratitude to Alyssa Schultz, Sheila Drays, Monica Hooper, Angela Petruske, as well as the entire supervisory staff, for their expertise in guiding staff to provide the best services possible.

Sincerely,

Becky Bell, Director
Human Services and Health Department

◆ ADMINISTRATION
(920) 386-3501
FAX: (920) 386-4011

◆ AGING & DISABILITY
RESOURCE CENTER (ADRC)
& AGING PROGRAM
(920) 386-3580
NUTRITION
(920) 386-3580
TRANSPORTATION
(920) 386-3832
FAX: (920) 386-4015

◆ ADULT PROTECTIVE SERVICES
& SUPPORTIVE HOME CARE
(920) 386-3750
FAX: (920) 386-3245

◆ ALCOHOL & DRUG ABUSE
(920) 386-4094
FAX: (920) 386-3812

◆ CHILD WELFARE &
JUVENILE JUSTICE
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FAX: (920) 386-3533

◆ COMMUNITY SUPPORT
PROGRAM & COMPREHENSIVE
COMMUNITY SERVICES
(920) 386-4094
FAX: (920) 386-3812

◆ ECONOMIC SUPPORT
(920) 386-3760
FAX: (920) 386-4012

◆ MENTAL HEALTH
(920) 386-4094
FAX: (920) 386-3812

◆ PUBLIC HEALTH
(920) 386-3670
FAX: (920) 386-4011

Human Services And Health Board

County Board Members

Mary Bobholz, Chair
Kira Sheahan-Malloy, Vice Chair
Timothy Kemmel
Jenifer Hedrick
Donald Hilgendorf
Naomi Kriewald

Citizen Members

Lois Augustson, Secretary
David Godshall
Jennifer Keyes

Department Administration

Rebecca Bell, Human Services and Health Department Director
Dr. Royle Eenigenburg, Clinical Director, Psychiatrist
Angela Petruske, Fiscal and Support Services Division Manager
Sheila Drays, Community Support Services Division Manager
Alyssa Schultz, Clinical and Family Services Division Manager

**All Programs and Services are Located in the
Henry Dodge Office Building
199 County Road DF
Juneau, Wisconsin 53039
920-386-3500**

www.co.dodge.wi.gov

Ground Floor:

- | | |
|--------------------------------|--------------|
| ♦Administration | 920-386-3501 |
| Fax | 920-386-4011 |
| ♦Public Health and WIC Program | 920-386-3670 |
| Fax | 920-386-4011 |

Second Floor:

- | | |
|---|--------------|
| ♦Child & Adolescent Services | 920-386-3750 |
| Fax | 920-386-3533 |
| ♦Adult Protective Services and
Long Term Support | 920-386-3750 |
| Fax | 920-386-3245 |
| ♦Economic Support Services | 920-386-3760 |
| Fax | 920-386-4012 |

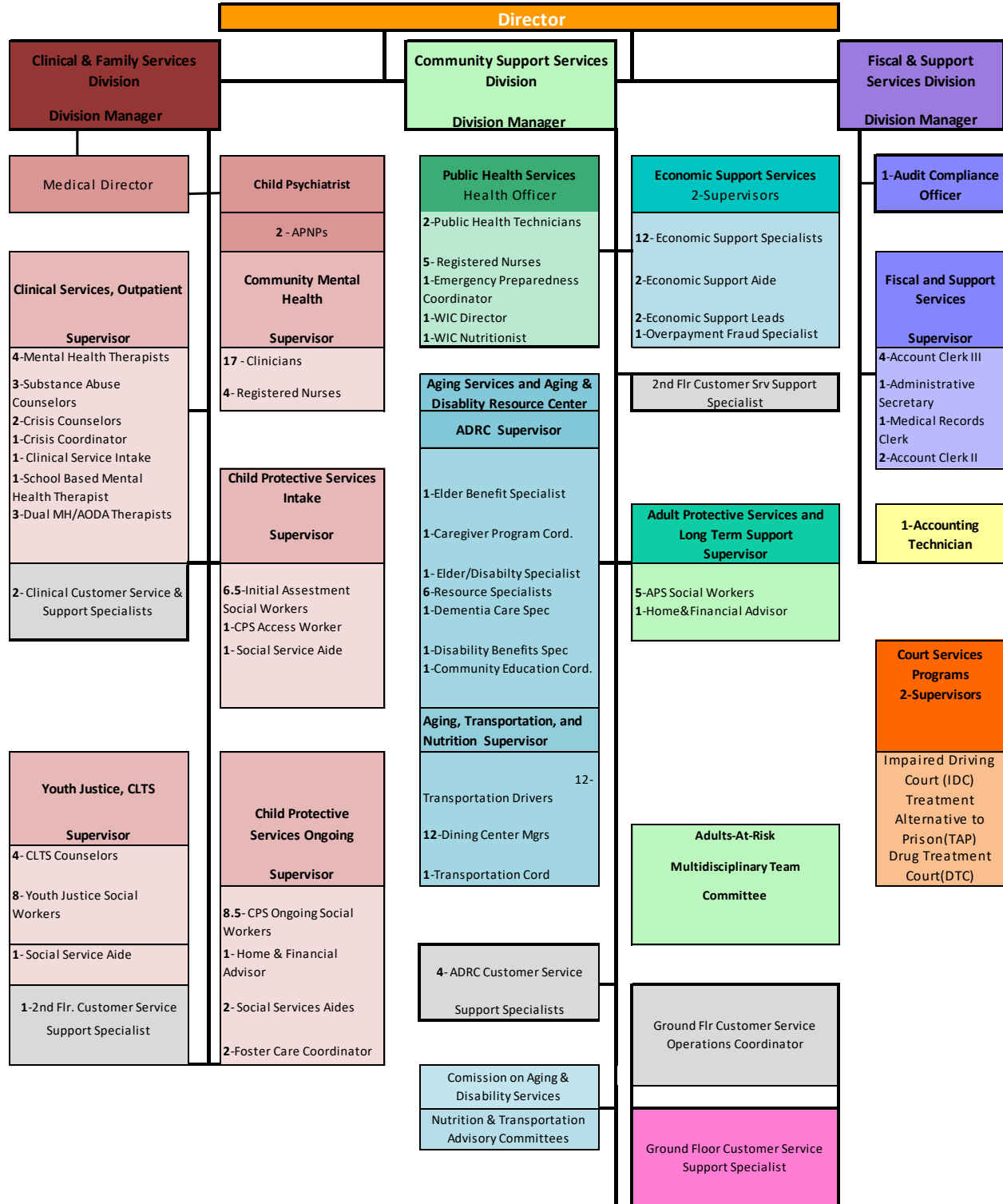
Third Floor:

- | | |
|---------------------------------------|--------------|
| ♦Aging and Disability Resource Center | 920-386-3580 |
| Toll Free | 800-924-6407 |
| Fax | 920-386-4015 |
| ♦Transportation Services | 920-386-3832 |
| Toll Free | 800-924-6407 |
| Fax | 920-386-4015 |
| ♦AODA and Mental Health Services | 920-386-4094 |
| Fax | 920-386-3812 |

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**Dodge County Board of Supervisors
Human Services and Health Board**



FISCAL AND SUPPORT SERVICES DIVISION

Fiscal & Support Services Division Angela Petruske Division Manager

Audit Compliance Officer

Steve Edwards

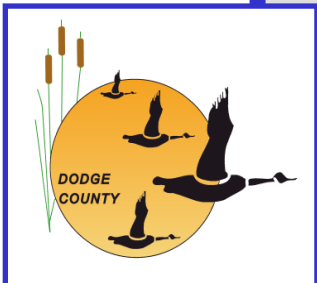
Fiscal & Support

Anne Conners
Supervisor

C. Bunker
L. Baumgartner
C. Begovatz
B. Justmann
F. Faust
L. Zimmer
K. Twardokus
R. Austreng

Accounting Technician

Kristina Keith



FISCAL & SUPPORT

The Fiscal and Support Services Division provides financial and clerical support for the Human Services and Health Department. The Division consists of twelve employees. In August of 2020, Angela Petruske joined as the new Division Manager. The new ERP system, Munis went live on January 1, 2020. The department has spent time learning the new system's capabilities in regards to reports, projects, budget, and contracts.

The conscientious and efficient performance of dedicated fiscal and support staff is key to the Department's ability to: (1) create and maintain orderly files including electronic files; (2) accurately record and process billings; (3) answer, manage and route inquiries to appropriate personnel; (4) enhance customer satisfaction with prompt, courteous and professional interaction; (5) provide assistance with administration of health clinics and many other services; (6) process and account for financial transactions; (7) monitor budget and contracts and (8) meet complex and detailed reporting needs for the state as well as other agencies.

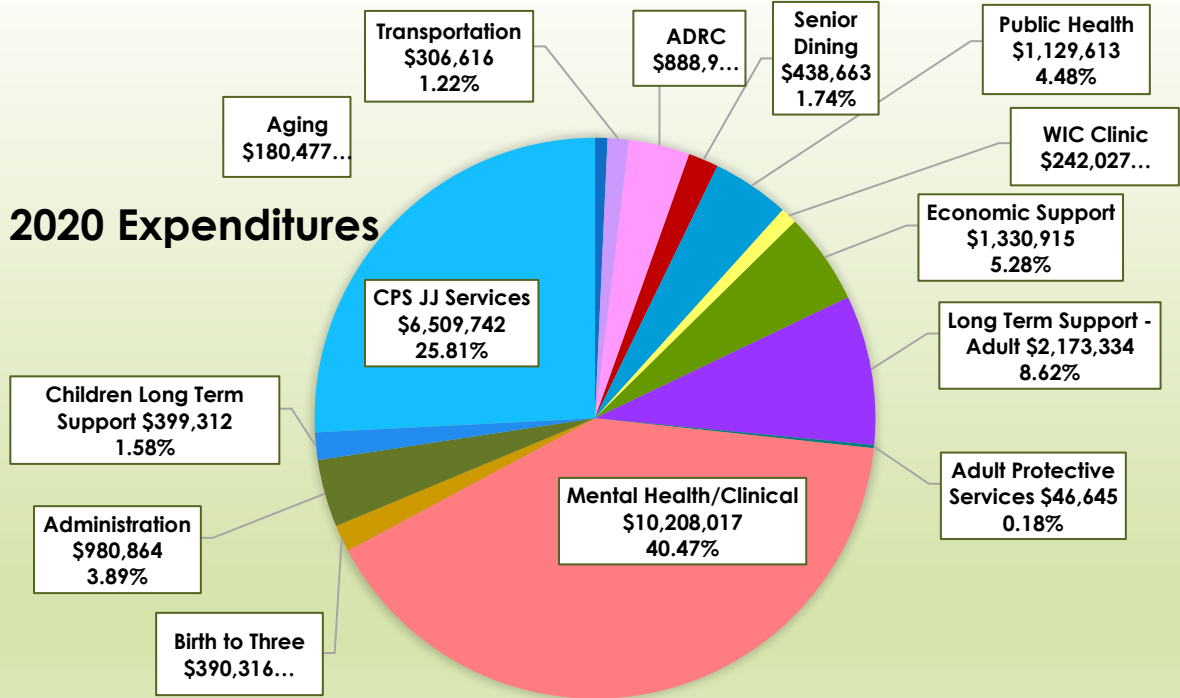
Fiscal and support staff utilize a number of State systems in daily operations with many of these being web based applications. These systems are upgraded on a regular basis and are an integral piece in tracking financial and statistical information.

- CARES – Economic Support Database
- eWiSACWIS – Child Welfare Database
- State Data Warehouse – Human Services Reporting
- SAMS – Aging and Nutrition Database
- CARS – Community Aids Reporting System
- CSAW – Child Day Care Payment System
- Forward Health – Medicaid Program billing and reports
- SPARC – Department of Children and Families Reporting system
- PPS – Program Participation System

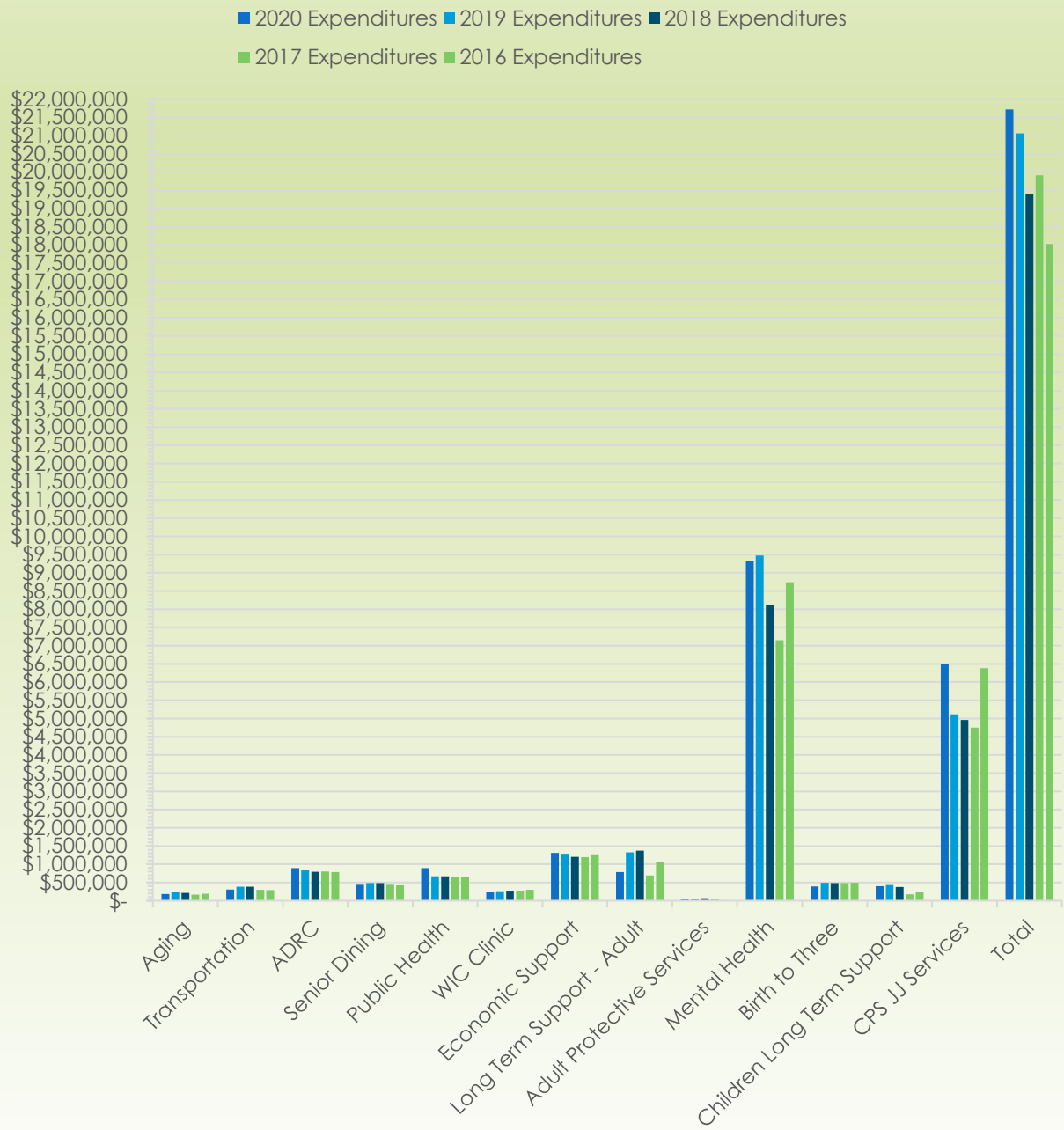
The Department is continuing the process of scanning and creating electronic images of client files, supporting documentation for accounting transactions and this process is significantly improving workflow, productivity and efficiency. At this point in time, it appears the Department will end the year under budget. The Fiscal and Support Division seeks to provide excellent customer service to our internal and external customers and meet the complex needs of the populations served.

**Angela Petruske, Division Manager
Fiscal and Support Services
920-386-3504**

2020 Expenditures



Expenditure Comparison



COMMUNITY SUPPORT SERVICES DIVISION

The Community Support Services Division's goal is to provide essential services and resources to Dodge County residents. In meeting this goal Division staff support individuals with oversight and supervision in personal care such as, dressing, bathing, grooming, housekeeping, and shopping. The Division staff also provide services such as access to BadgerCare, Medicaid, FoodShare, Child Care, transportation, nutrition, immunizations, health education, and prenatal care. Providing these services and resources, the Division strengthens Dodge County by treating its residents with respect and dignity while helping them maintain their health and welfare in the community.

In 2020 as Division staff continued to provide these services and resources and to support and maintain Dodge County residents, they also were working under the pervasive COVID-19 pandemic. Every program and process was touched by and had to be revised due to this pandemic.

For all the units in the Division special precautions had to be taken. Personal Protective Equipment (PPE) such as face masks, gloves, and gowns were purchased to protect staff and program participants. In March staff were encouraged to work from home to help prevent the spread of the virus and keep everyone safe. This required quick action to get them all laptops, cell phones, and any other items they needed to be able to perform their work at home. This was all done with the backing from the Human Services & Health Director, the County Administrator, and the County Board and was very much appreciated by all staff.

In Adult Protective Services/Long Term Support (APS/LTS) staff rotated their time in the office, allowing ample coverage in the case of an emergency situation needing their immediate response. They continued to see big numbers in cases and referrals, taking an average of 320 calls per month.

Programs were also impacted by the virus, most notably in Economic Support. Due to the pandemic, Department of Health Services (DHS) allowed Medicaid eligibility to continue without the required, yearly review. DHS also postponed the required six month reviews for FoodShare and for several months gave full benefits to all FoodShare recipients versus basing their allotment on their monthly income.

In the Aging and Disability Resource Center (ADRC) the state allowed staff to conduct their business remotely via phone or computer and postponed the required face to face meetings. Despite this change the ADRC continued to average approximately 589 calls per month. Along with this continued volume of work, the ADRC staff all pitched in to assist with the increased workload in Public Health and the ever changing demands in the Nutrition and Transportation programs. They were all a huge asset to the other units in Human Services and Health and it was greatly appreciated.

As mentioned above, due to this pandemic, the Nutrition and Transportation programs were greatly impacted. The Nutrition Program had to close down its congregate meal sites as was the practice across the state. It was no longer safe to have that vulnerable population coming together for a meal and camaraderie. Instead all meals were now delivered to their homes. In the Transportation Program, the issue at hand was in maintaining volunteer drivers. Many of our drivers belong to that vulnerable population which meant they too were not safe providing rides. Therefore, rides were cut back and prioritized with ADRC staffs assistance providing some of those rides.

Public Health, well one could write a book on how greatly impacted Public Health was during this pandemic. Everything they do, all programs and services they provide, and all of the staff who run the programs and provide the services were affected. While at this time we are still in the midst of the pandemic, just now getting the vaccines, it seems that Public Health was well trained to handle this emergency as much as one can be in a situation such as this. Their leadership, through Abby Sauer, was phenomenal and the tireless dedication of the staff was commendable. This certainly was a situation that called for teamwork and they rose to that challenge and made sure that the residents of Dodge County were well informed and taken care of.

In looking back at this past year I am touched by the enormous dedication of this Division's entire staff as well as the assistance we received from all of the Customer Service Support Specialists and the staff from the Clinical Services and Fiscal Divisions. Everyone understood the ramifications of this pandemic and all were willing to do what was necessary to keep the doors open, programs running and to continue providing much needed, and in some cases lifesaving services. Staff were willing and able to change how they conduct business within minutes, being asked to work from home, then being asked to return to the office, and then again being asked to work from home. It has been a whirlwind of a year to say the least and I am so proud of everyone in my Division and how well they responded. We all came together as a team, supporting each other in every way possible. I also want to thank the Human Service and Health Board, County Board, Human Resources and Labor Negotiations Committee, Human Resources, Administrator, Jim Mielke and Human Services & Health Director, Becky Bell for their quick responses and support to get us through this perilous year.

**Sheila Drays, Division Manager
Community Support Services
920-386-3767**

COMMUNITY SUPPORT SERVICES DIVISION

Sheila Drays, Division Manager

Aging & Disability Resource Center	Aging Services, Nutrition & Transportation	Adult Protective Services & Long Term	Economic Support Services	Economic Support Services	Public Health Services
Kristine Schefft, Supervisor	Jackie DeLaRosa, Supervisor	Paula Becker, Supervisor	Amy Beranek, Supervisor	Heidi DeNure, Supervisor	Abby Sauer, Supervisor
B. Borchardt	W. Benedon	E. Bussian	S. Cruz	S. Bahls	K. Drake
D. Coulter	M. Callies	A. Drumm	M. Fitzgerald	M. Dunse	A. Henry
P. Couperus	E. DeBlare	M. Evans	M. Hamm	E. Falcon	L. Lange
H. Ehrlich	M. Falkinham	S. Gutschmidt	H. Helsell	D. Hohmann	M. Meyer
J. Farmer	J. Groehler	E. Schmitz	L. Hoffman	Y. Hopkins	M. Puga
O. Gerritson	J. Johnson	C. Wiersma	L. Martin	J. Raupp	L. Rooney
R. Griesel	D. Korducki		S. Miller	M. Reinwald	S. Smith
A. Higgins	J. Leitner		C. Schultz	A. Schneider	D. Wickersham
C. Knickelbein	G. Maier		D. Spears	N. Whitaker	A. Young
M. Leistekow	I. Martinez-Koch				
J. Moon	D. Pasewald				
A. Sanborn	R. Petrick				
J. Wendlandt	H. Rohlinger				
V. Zimmerman	F. Roethle				
	12 Dining Center Mgrs				
Commission on Aging & Disability Services	Nutrition & Transportation Advisory Committees	Adults-At-Risk Interdisciplinary Team Committee			

Ground Floor, Customer Service Operations Coordinator,
Rebecca Vollmer

Ground Floor, Customer Service Support Specialist,
Bev Behm



AGING AND DISABILITY RESOURCE CENTER (ADRC)

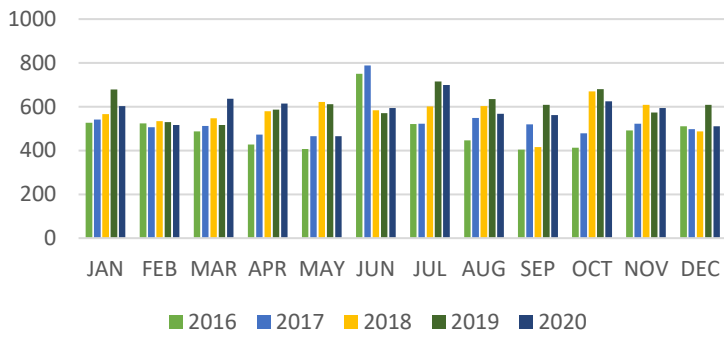
The Aging and Disability Resource Center in Dodge County is an agency within Human Services that provides many different programs to help individuals age well and live at home safely and comfortably. This includes advocacy for elders and those with disabilities and education events for the community on caregiving and dementia and how to support those individuals. In addition we provide home delivered meals and congregate meals and have a vast transportation program all operating under one umbrella.

2020 hit the ADRC hard with the pandemic. In March we began to modify how services were delivered and the work focus leaned heavily on providing meals and transportation for the seniors in Dodge County. ADRC staff were asked to wear different “hats” to assist with meal delivery, public health, and transportation as that is where the imminent needs were. This was supported by our State and County administration recognizing and funding the extreme efforts to support those in need. We also, as a team, learned to work remotely as well as in person to keep the ADRC open the entire time.

As 2020 wore on staff showed their resiliency by finding new approaches to supporting the community. This included doing assessments over the phone or through Zoom. Our Caregiver and Dementia Care Specialist identified the critical needs of those isolated and were able to safely deliver “Care packages” three times to those in need. Our Community Education staff person collaborated with the Watermark in Beaver Dam to offer “Learn to Zoom” classes. The Dementia Care Specialist worked with community partners to offer a “Virtual book walk” featuring the children’s book “Grandpa and Lucy”. There were partners in Waupun, Hustisford, Beaver Dam and Watertown who hosted the self-guided story book walk and provided dementia information as well as a copy of the book to all who participated. As a final project, our Caregiver Coordinator proposed that we “bring the party to the person”. This included dropping off supplies for activities and having a Zoom bingo with the group. Due to the virtual nature of this activity we were able to reach around 30 individuals safely in their own homes, one commenting “it’s been so long since I laughed!”

The ADRC works under the premise of a three year, state guided and reviewed Aging Plan. This plan was revised to show how the community was supported during COVID. We had to adapt plans in order to accomplish our work by phone, social media, virtual classes, and support groups. This included using volunteers with our Open Enrollment process for Medicare Part D plans as well as changing this process to be virtual or by phone for most situations. We have been able to safely support any clients who needed to meet in person through precautions of masks, face shields, social distancing and sanitizing.

ADRC Recorded Contacts 2016 - 2020



Kris Schefft
ADRC Supervisor and
Community Health Education Coordinator
920-386-3582

AGING, TRANSPORTATION, AND NUTRITION PROGRAMS

Dodge County's Senior Nutrition Program

2020 was a year like no other. Despite all of the uncertainty, our volunteers and staff ramped up their efforts during COVID-19, to continue serving our communities under a massive new landscape! In March, with COVID-19 safety protocols in place, eligible meal participants began receiving one delivery per week of frozen meals instead of daily deliveries. Safety was our top priority, and this shift helped mitigate the risk of daily exposure for our most vulnerable population. We conducted daily social welfare check calls and provided extra educational and fun materials along with the weekly deliveries.

In August, when the County began transitioning back to hot meals, drive thru pick-up meals became available at most sites. This was an exciting change as participants who used to frequent our dining sites now had the opportunity to leave their homes and pick up a delicious hot meal.

As we continued to navigate uncharted territory, we quickly discovered that there were positive aspects even during these most challenging times! New partnerships began to blossom throughout the County in response to meeting the new needs of our residents. Several taxi companies, Dodge County's Transportation Program, and food pantries came together to provide direct food delivery services for residents. For the very first time, all eligible home delivered meal participants received a 30-day supply of shelf stable meals to ensure nutrition stability in the event of program closure due to inclement weather or other emergent events.

Through the efforts of all:



Dodge County's Transportation Program

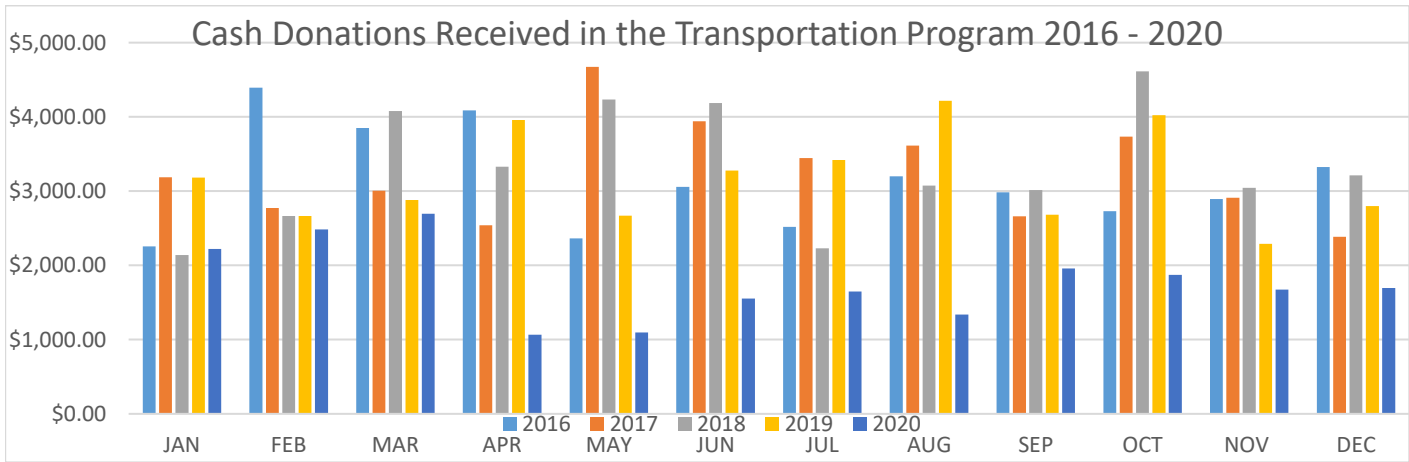
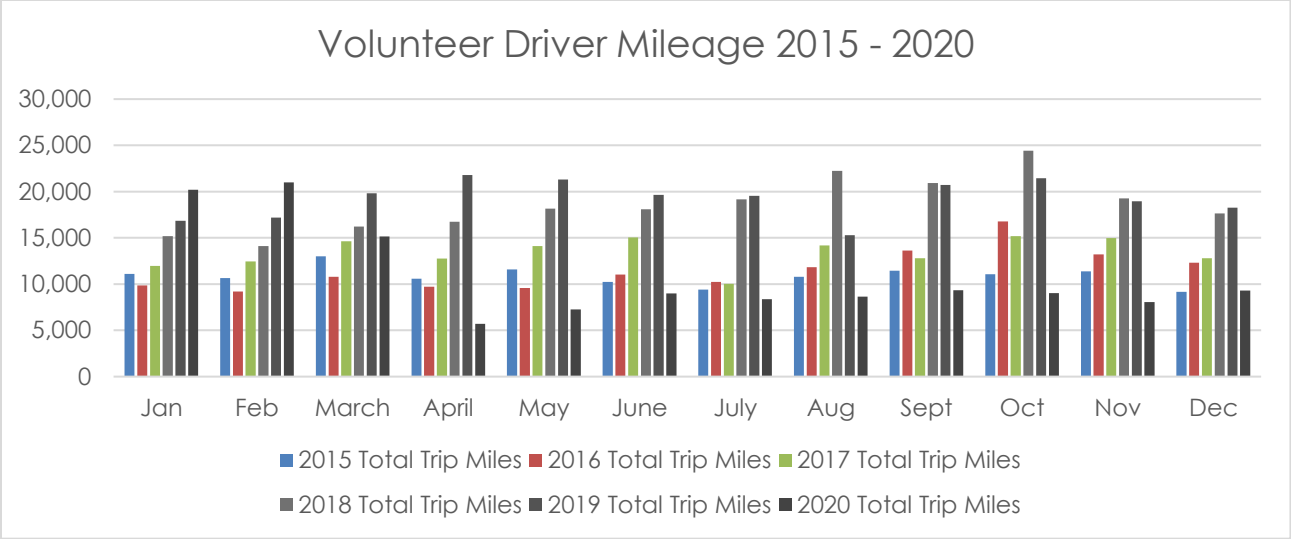
In early March, safety protocols were quickly implemented to minimize the risk and exposure to COVID-19 passengers and drivers, and the Transportation Program continued to operate by providing essential medical rides to Dodge County residents. Volunteer and paid drivers provided 10,709 rides this year! To truly put into perspective the amount of miles the volunteer drivers drove, 133,157 miles equates to driving around the world 5.3 times! The Transportation program collaborated with the Gathering Source Food Pantry and delivered food boxes to 609 resident households. The program was also essential in providing transportation during the frozen meal deliveries, delivering 3,117 meals.

Through the efforts of all:



In December, Transportation Drivers received Passenger Assistance Techniques training and all of the drivers passed their “in person” test on use of the lift and wheelchair securement. The year closed on a positive note in learning that the Transportation Program would soon be receiving a new side load minivan awarded through a 2020 grant opportunity with Wisconsin Department of Transportation.

Volunteers are the true backbone of success to Dodge County’s Aging Programs and our community members really stepped up! We welcomed 20 new volunteers this year that quickly became busy packaging up meals, delivering meals, and providing medical rides. There is true strength in community and we want to thank our new and long-term cherished volunteers for all of their hard work and dedication to ensure the health and safety of Dodge County residents.



**Jackie DeLaRosa, Supervisor
Aging, Nutrition, and Transportation
920-386-3583**

ADULT PROTECTIVE SERVICES AND LONG TERM SUPPORT (APS/LTS)

The Adult Protective Services and Long Term Support Unit has five Social Workers and one Home and Financial Advisor. The APS/LTS unit provides six primary areas of services to Dodge County residents.

The first area, which is often where the Adult Protective Services Social Workers expend most of their time, is conducting allegations of abuse and/or neglect. Statutorily the Adult Protective Services Unit provides investigations for two categories of individuals. The first category is “elder adult at risk,” which is any individual “age 60 or older who has experienced, is currently experiencing, or is at risk of experiencing abuse, neglect, self-neglect or financial exploitation.” § 46.90(1)(br). The second category, “adult at risk,” is any individual age 18 to 59 “who has a physical or mental condition that substantially impairs his or her ability to care for his or her needs, who has experienced, is currently experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation.” § 55.01(1e). These investigations must begin within 24 hours of receipt, not counting weekends and holidays.

The majority of investigations include individuals who are frail elder, seriously and persistently mentally ill, physically disabled, intellectually disabled, have a neurocognitive disorder, or other like incapacities and are in imminent danger of losing their life, liberty, health or property, through abuse and/or exploitation of them by others, or through their own inability to care for themselves resulting in abuse or neglect. The APS/LTS unit works diligently to balance the goals of protecting individuals from abuse, exploitation, and neglect while respecting the individual’s right to self-determination.

The APS unit is also responsible for petitioning for guardianship of individuals with intellectual disabilities and who reach the age of majority (18). The unit also petitions the court for guardianships of all other adults who become incompetent related to a degenerative brain/neurocognitive disorder, developmental/intellectual disability, serious and persistent mental illness, and other like incapacities and are unable to make their own decisions, as certified by a licensed physician or psychologist. These referrals usually involve numerous attorneys and court hearings and are coordinated with the Dodge County Corporation Counsel’s Office. In addition, the APS unit is also responsible for petitioning the court for Protective Services, Protective Placements, Emergency Protective Placements, Protective Services, Order for Involuntary Administration of Psychotropic Medication, and at times Individual at Risk Restraining Orders.

The remaining four areas are covered under Community Long Term Support and include: Supportive Home Care, Case Management, Home & Financial Advisor Services, and the Diversion Program. All of the above services are provided only if an individual is NOT eligible for Family Care program services. Supportive Home Care services include light housekeeping, grocery shopping, and assistance with personal cares. These cases are monitored by the unit’s social workers to determine continued eligibility for the program.

The unit’s Home & Financial Advisor provides a variety of services to our adult population. These services include bill paying, assisting clients with budgeting and becoming better financial managers, meal planning, grocery shopping, teaching meal preparation, teaching and promoting healthy hygiene habits, assistance with obtaining energy assistance, housing options, medical assistance applications, scheduling medical appointments, and any other services that help individuals maintain the highest level of independence and to remain living in the least restrictive setting possible.

2020 Unit Accomplishments & Trends

Interdisciplinary Team - In 2020, the Adult Protective Services Unit once again received Elder Abuse Funding through the Greater Wisconsin Agency on Aging Resources, Inc. (GWAAR) in the amount of \$32,199. These funds are to be used on services including, but not limited to, advocacy/legal services, community based aids/services, adult day programming/treatment, emergency response services, medical services, service coordination, placement, respite, staff training, transportation, and victim services. In order to receive this funding, an Elder Abuse/Adults at Risk, Interdisciplinary Team (I-Team) needs to be formed and meet at least four times per year and all reports of abuse and neglect that are investigated must be entered into the Wisconsin Incident Tracking System (WITS). The purpose of this team is to provide education and resources for elder and adult at risk abuse. Furthermore, the I-Team reviews Adult Protective Services cases that need or could benefit from an interdisciplinary perspective and approach. The I-Team also discusses systems issues and other areas that team members feel can be improved and then looks for ways to approach and improve those systems.

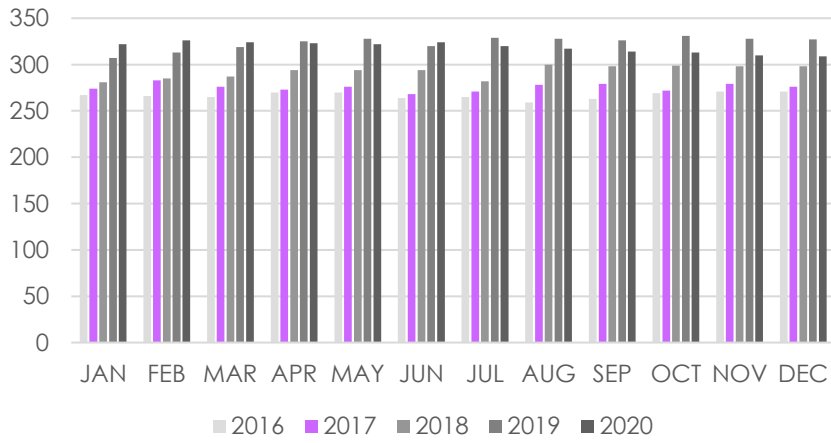
Dementia Crisis Response & Stabilization: The Adult Protective Services Unit continued to support and coordinate our Dementia Stabilization Teams and response. Depending upon the crisis and service needs these teams often consisted of, or a combination of APS Social Workers, Crisis Workers, Dementia Care Specialist, Caregiver Coordinator, Supportive Home Care staff from Christian Family Solutions and/or Visiting Angels, and a licensed psychiatrist or psychologist. When stabilization in place could not be accomplished we worked with many community partners for placement such as, but not limited to, Clearview, Northview Heights, Beaver Dam Health Care Center, Sylvan Crossings, Prairie Ridge, Golden Years, Marvin's Manor, and The Larson House.

2020 Trends

In 2020, the APS/LTS unit received 373 referrals for allegations of abuse and or neglect of Adults at Risk or Elder Adults at Risk, Supportive Home Care, and Guardianships/Protective Placements/Protective Services. The majority of these being abuse and neglect referrals. There was a slight decrease in referrals compared to 2019's numbers (394). The APS unit has continued to have a high caseload size. The average caseload size in 2018 was 293, in 2019 it was 324 and in 2020 it was 318.

As in previous years, the majority of APS referrals were related to self-neglect, financial exploitation, and neglect by caregivers often related to caregiver burnout. The APS unit often collaborates with other entities during investigations such as law enforcement and medical providers. Overall, it continues to be the goal of Adult Protective Services unit to protect the elderly and vulnerable adults from abuse, neglect, self-neglect, or financial exploitation by investigating and providing and arranging for quality services to stop and prevent further harm while respecting their right to self-determination and helping individuals to remain living in the least restrictive environment to best meet their needs.

APS/LTS Recipients Served 2016 - 2020



**Paula Becker, Supervisor
Adult Protective Services and Long Term Support
920-386-3717**

ECONOMIC SUPPORT (ES)

The Economic Support (ES) Unit, in partnership with Adams, Columbia, Dane, Juneau, Richland, Sauk, and Sheboygan counties (Capital Consortium), provides assistance to those experiencing financial hardship within our service area.

The Dodge County Economic Support staff is managed by Division Manager, Sheila Drays and Supervisors, Amy Beranek and Heidi DeNure, and includes:

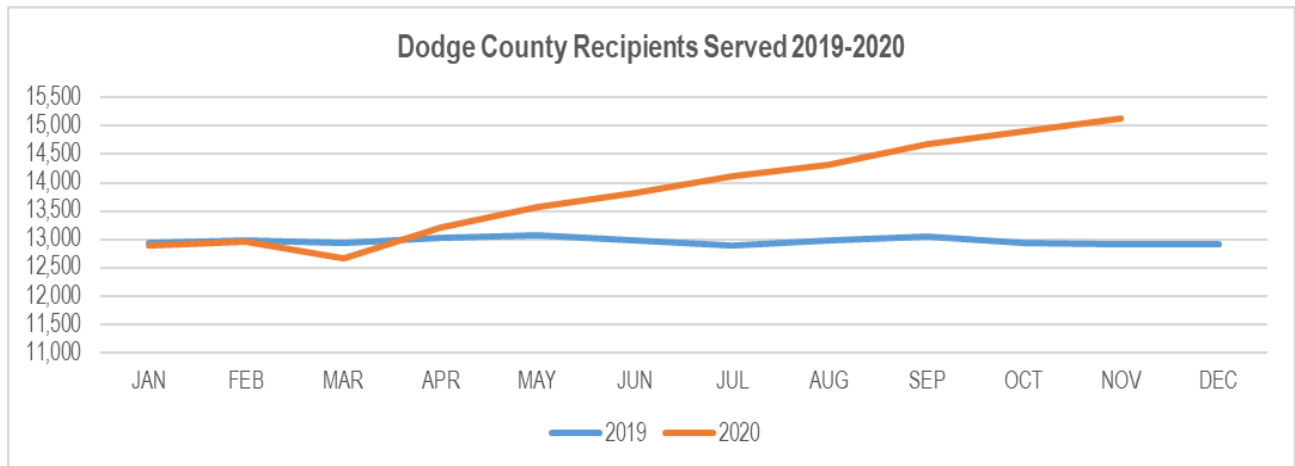
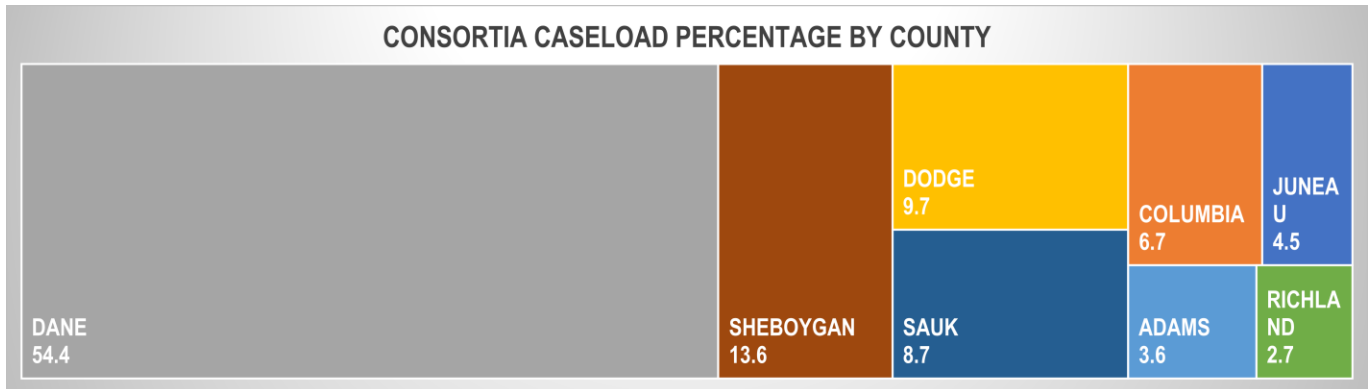
- Twelve (12) Economic Support Specialists (ESS)
- Two (2) ESS Lead workers,
- Two (2) Economic Support Aides,
- One (1) Economic Support Overpayment/Fraud Specialist
- One (1) Customer Service and Support Specialist

ES staff determine eligibility and provide ongoing case management services for the following public assistance programs:

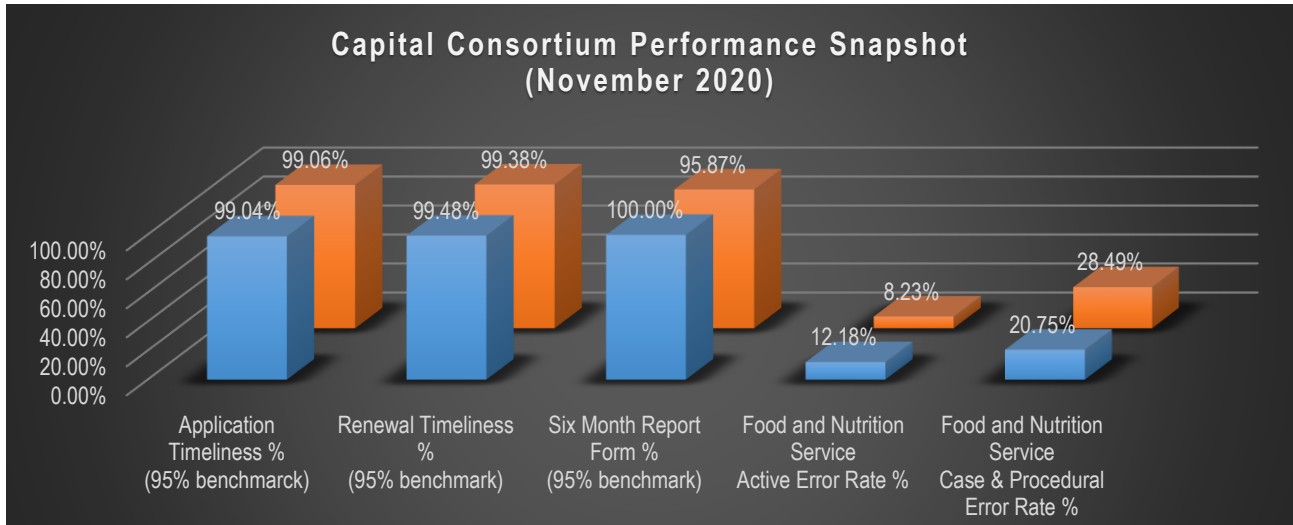
- **Wisconsin Shares Child Care:** child care subsidy for families participating in an approved activity like work, school, or a work program
- **FoodShare:** nutrition and food assistance for low income individuals and families
- **Medicaid Programs:**
 - BadgerCare Plus* health care coverage for low-income individuals and families
 - BadgerCare Plus Prenatal Services* healthcare coverage for pregnant women who are of non-citizen status or who are incarcerated
 - Emergency Services* covers medical services needed for the treatment of an emergency medical condition for non-citizens
 - Family Planning Only Services* provides family planning-related services
- **Caretaker Supplement:** cash assistance to parents receiving Supplemental Security Income payments
- **Elderly, Blind, or Disabled Medicaid Programs:**
 - Community Waivers* helps elderly, blind or disabled individuals stay in their own homes or in the community, rather than in institutions or nursing homes
 - Family Care* managed long-term care program for elderly, blind, or disabled individuals that provides them with choices about where they live and the kinds of services/supports they desire to meet their needs.
 - Medicaid Deductible* an optional coverage plan for individuals who are otherwise over income for other Medicaid programs
 - Medicaid Purchase Plan* provides healthcare for individuals with disabilities who wish to continue working
 - Medicare Savings Programs* assists with Medicare Part A and B premiums, coinsurance and deductibles
 - Tuberculosis (TB) Related Services* medical coverage for individuals who undergo tuberculosis treatments
 - Well Woman Medicaid Plan* assists women who are receiving breast and/or cervical cancer treatments

The ES Unit also regulates certified child care providers (individuals who provide in-home care for 1 to 3 children) within Dodge County.

Capital Consortium staff managed approximately 99,000 active cases in 2020. Approximately 9,200 of those cases reside in Dodge County. Our ES team served an average of 14,000 Dodge County residents.



We exceeded all benchmarks for Application, Renewal and Six Month Report Form timeliness standards. We continue to see an increase in both Active and Case & Procedural Error Rates that are established by Food and Nutrition Service (FNS).



The ES Unit continues to collaborate with the Sheriff’s Office and District Attorney’s (DA) Office to expand upon maintaining Program Integrity. The year-end total amount of overpayments submitted was \$433,928. Two (2) Intentional Program Violations were submitted and sustained, and one (1) DA referral was made and is being pursued for potential criminal prosecution.

The Economic Support Unit, in partnership with the Capital Consortium partner counties, is committed to providing excellent customer service to individuals and families in need throughout Dodge County. We are equally dedicated to serving taxpayers by making accurate eligibility determinations for our programs.

Amy Beranek - 920-386-3955
&
Heidi DeNure - 920-386-4241

Supervisors
Economic Support

PUBLIC HEALTH (PH)

MISSION, VISION, AND VALUES

The Mission of Dodge County Human Services & Health Department – Public Health Unit is to promote healthy living, prevent disease and illness, and protect against injury and environmental concerns for all Dodge County residents using prevention services, health education and collaborations with other agencies and groups.

Our Vision is to make Dodge County the healthiest and safest county in Wisconsin.

Our Values are:

Education – we strive to educate the community and the clients we serve.

Credibility – we exhibit integrity and honesty in all that we do.

Professionalism – we take a nonjudgmental approach to our work.

Service – we responsively deliver our exceptional and comprehensive programs with a highly skilled workforce.

Respect – we treat all people with mutual respect and sensitivity, recognizing the importance of diversity.

COVID-19 PUBLIC HEALTH PANDEMIC

The Dodge County Public Health Unit played a substantial role in the novel coronavirus 2019 (COVID-19) response in Dodge County. The first confirmed COVID-19 case in the United States was reported on January 21, 2020. The outbreak appeared contained through February, and then accelerated rapidly. Wisconsin reported its first case on February 5, 2020. Dodge County reported its first case on March 21, 2020.

In February 2020 the Wisconsin Department of Health Services (DHS) made Covid-19 a category one, mandatory reportable disease. Thereafter, all Covid-19 positive and negative test results were reported to the local Public Health unit. Public health also played a key role in contact tracing. Contact tracing allowed public health to track the spread of COVID-19 and break the chain of virus spread. This was accomplished by contacting those who had tested positive, learning whom they have had recent contact with and then contacting those individuals to provide guidance on testing and isolation. Public health staff then followed positive individuals and their contacts through the isolation and quarantine periods, which involved daily symptom monitoring averaging 10-14 days, sometimes longer. To accomplish this the Public Health Unit hired 16 limited term employees and contracted staff. Within the Dodge County Public Health Unit jurisdiction in 2020, follow-up was completed on 29,804 negative individuals, 7,368 confirmed positive individuals, 596 probable positive individuals, and 904 suspect positive individuals.

Testing coordination was another role the Dodge County Public Health Unit was involved in. In collaboration with the Wisconsin DHS, Wisconsin National Guard, and Dodge County Emergency Management, we coordinated multiple drive-thru community Covid-19 test sites around Dodge County; sites were in Watertown, Mayville, Waupun, and Reeseville. Then on October 19, 2020, a short-term, twice a week continuous test site was opened in Mayville. That site was then moved to Beaver Dam after the need for a bigger space was identified. In 2020, 9,855 individuals were tested at Dodge County Public Health community test sites.

The Public Health Unit provided education to the public around Covid-19 and measures to protect residents. Information was pushed out through social media, press releases, email blasts, grocery bag stuffers, and through a weekly Covid-19 report.

Outbreak management guidance was provided by the Public Health Unit to businesses, schools, and Long-term Care Facilities. We worked with many of these entities, providing feedback and collaborating on outbreak planning, contact tracing, mitigation measures and reopening guidance.

With the anticipated Covid-19 vaccination being developed, the Public Health Unit also worked on its mass vaccination plan in 2020. Two vaccines were authorized to be used under the FDA's emergency use authorization and the Dodge County Public Health unit was approved to be a Covid-19 vaccination site in December 2020, but did not receive any vaccine to administer until January 2021.

PUBLIC HEALTH PROGRAMS AND SERVICES

The Dodge County Public Health Unit programs focus on prevention efforts and improving the health of the community. We provide many mandated services including the control of communicable disease, investigating and resolving human health hazards, health promotion programming, education outreach, and chronic disease prevention efforts. Many programs were adversely affected by the COVID-19 Pandemic, this was in part due to safety measures put in place limiting in-person services and the need for the Public Health unit to shift its focus to the pandemic.

Dodge County Public Health Unit divides its programs and services into four categories:

1. Programs for Children

- **Fluoride varnish:** Dental health is a focus area in public health. Populations believed to be at increased risk for tooth decay are those with low socioeconomic status or low levels of parental education, those who do not seek regular dental care, and those without dental insurance or access to dental services. Through the fluoride varnish program, Dodge County Public Health Unit provides oral health assessments, anticipatory guidance, fluoride varnish application and dental referrals if needed. This program is offered to all children who are on Medical Assistance (MA) or participate in the Women Infants and Children (WIC) program. In 2020, 16 children received fluoride varnish services which was down from 37 in 2019.
- **Infant-child home visits:** Children from birth to three years old were seen through our "TalkReadPlay" home visitation program. This program offers the "Parents as Teachers" curriculum, providing families information to help build their children's intellectual, language, social and physical development. Public health nurses may provide physical assessments, height and weight checks and anticipatory guidance to parents. In 2020, 34 home visits were provided which was a decrease from 132 in 2019.
- **Lead program:** Lead based paint and varnish still exist in many Dodge County homes built before 1978. There is no safe level of lead in the human body. Even very low levels of lead exposure can cause permanent brain damage and negatively affect health throughout the child's life; especially those between 12 months and 6 years of age. Children are screened using a capillary sample (finger-stick). If there is an elevated result, a venous blood sample is used to confirm the result. A public health nurse monitors children who have had a high capillary sample, to ensure that a confirmatory venous sample (blood draw) is taken within 3 months. 53 children received blood lead screening in our office in 2020, a decline from 266 in 2019. 22 elevated lead levels were

reported in 2020 and 2 received a home visit by a public health nurse/lead hazard investigator.

2. Programs for Children and Families

- **Birth Packets:** Dodge County Public Health provides information and resource packets to all families that give birth to a baby in the county. Information is provided on multiple health topics to include immunizations, car seats, safe sleep, and brain development. In 2020, 603 birth packets were sent out to families.
- **Car seat program:** 3 staff are trained as Child Passenger Safety Technicians. These technicians provide education to families on how to properly harness their child and install their car seats. Technicians also check seats for history, expiration and recalls. Car seats are available to be dispensed to families in need that meet eligibility criteria. Car seats were purchased through a grant awarded to the Public Health Unit by the Wisconsin Department of Transportation; this is the 11th year that we have received this grant. In 2020, there was a decrease in the amount of car seats Inspected and distributed due to the COVID-19 pandemic.

	2018	2019	2020
Car Seat Inspections	69	105	14
Car Seats Distributed	68	88	21

- **Cribs for Kids:** This program helps to prevent infant sleep-related deaths by educating parents and caregivers on the importance of practicing safe sleep for their babies and by providing portable cribs to families who, otherwise, cannot afford a safe place for their babies to sleep. Portable cribs are purchased by donations from local organizations. In 2020, 2 portable cribs were distributed to families in need.
- **My Baby and Me:** Public health staff use the “My Baby & Me” screening process to identify pregnant women with alcohol-related questions or concerns. Women who need additional support are referred to the Wisconsin Women’s Health Foundation for phone counseling and education. Public health provides consistent messaging and evidence-based information about the often confusing issue of alcohol use during pregnancy. In 2020 we referred 10 pregnant women to the program.
- **First Breath:** Connecting pregnant women to smoking cessation services is one of the many important services that Public Health staff provide. Maternal smoking is higher in Dodge County at 15.9%, than the state average of 11.5%. Public health staff use health questionnaires to screen for tobacco use and offer education when possible. If a pregnant woman wants to quit smoking, they are referred to the First Breath program. In 2020, 3 pregnant women were referred, this was a decrease from 23 in 2019.
- **Water Test Kits:** Safe, clean water is one of the most important substances in our lives, for drinking, cooking, bathing and cleaning. Municipal water systems test their water regularly to ensure it is safe, but it is up to private well owners to test their well water annually. Through support from the State, Dodge County Public Health is able to distribute well water test kits to families with children under the age of 5 and pregnant

women. In 2020, 12 kits were given to families, with seven results returned and subsequent education provided.

- **Special Supplemental Nutrition Program for Women, Infants, and Children (WIC):** WIC is a supplemental nutrition program for women, infants, and children. The program helps income eligible pregnant and breastfeeding women, women who have had a baby within 6 months, infants, and children up to five years of age who are at health risk due to inadequate nutrition. The purpose of WIC is to promote and maintain the health and well-being of its participants by providing education about and access to a healthy diet and by providing participants referrals to other assistance programs and healthcare providers. In 2020, the average monthly WIC caseload was 859; this is up from 2019, which had an average of 852.

In 2020, Dodge County WIC made many modifications to how services were provided due to COVID-19 precautions and guidance from the federal and state WIC offices. Outreach to participants currently participating in WIC to provide updates and guidance on how to continue participating in the program was one area of focus, as well as promoting WIC services to families who were experiencing unprecedented financial hardship as a result of the COVID-19 pandemic. Social media posts were created and provided from the WIC partner Creative Marketing Resources, Inc. and other messaging was provided from the state WIC office. Other WIC outreach materials were delivered to local health providers in Dodge County.

In response to state and federal guidelines regarding COVID-19 precautions, Dodge County WIC services became fully remote starting on March 25, 2020. With a USDA waiver of the physical presence requirement for WIC participants, we were able to certify new families and re-certify current participants to provide nutrition support and education while still abiding by social distancing recommendations. Supplemental funding was provided from the state WIC office, allowing us to purchase new equipment that allowed staff to work safely from home, as well as Personal Protective Equipment (PPE) supplies such as masks, gloves, and gowns to be used when WIC participants return to the office. Remote services proved to create both barriers and opportunities for our WIC program. Remote services have limited our ability to provide a full health assessment to participants (such as height and weight measurements, hemoglobin testing, and blood lead testing) and limited some aspects of nutrition and breastfeeding counseling. However, remote services have helped relieve barriers such as transportation and scheduling that many of our WIC families face, which in many cases has increased their participation in the program. Additionally, we have developed a remote system of completing intake into the WIC program that saves participants a significant amount of time during their appointment times, which we can continue to implement even as participants return to services in-office. With flexibility from the federal office, state office, and local staff, Dodge County WIC was able to maintain and even increase WIC services provided during the COVID-19 pandemic.

The WIC Farmers' Market Nutrition Program is available to WIC participants every summer from June 1 to October 31. In 2020, eligible participants received \$30 worth of vouchers to purchase fruits and vegetables from WIC-approved farmers. Vouchers can be used to purchase Wisconsin-grown produce including fruits, vegetables, and herbs. The program encourages WIC participants to shop local produce while increasing fruits

and vegetables in their family meals. In 2020, our WIC families redeemed \$3,792 at local farmers' markets and farm stands which was a 37% redemption rate. Due to the COVID-19 pandemic, some families declined vouchers this year, due to not feeling safe shopping at the markets. Of the families who did participate in the program this year, the redemption rate has remained consistent from 2019.

A final highlight for Dodge County WIC in 2020 was the use of infrastructure grant funds to purchase three tablets for the program. These tablets will increase access to WIC participation by allowing families to complete their online education lessons in the clinic, a requirement of the WIC program. The tablets also have the potential be used by staff for outreach, and to enroll participants, issue WIC food package benefits to current participants, and record required nutrition education contacts off-site.

3. Programs for Women

- **Pregnancy Tests:** Dodge County Public Health Unit provides confidential pregnancy testing for women. Upon results of the test, the public health nurse then provides proof of pregnancy and can connect women to support resources and proper prenatal care. 13 pregnancy test were done in 2020, this was an increase from 6 in 2019.
- **Prenatal Care Coordination (PNCC):** This program is a Medicaid and BadgerCare Plus benefit that helps pregnant women get the support and services they need to have a healthy baby. The purpose is to provide access to medical, social, educational, and other services to pregnant woman who are considered high risk for adverse pregnancy outcomes. The programs are outreach, assessment, care plan development, ongoing care coordination and monitoring, and health education and nutrition counseling. Due to COVID-19, in 2020, there was a large decrease in PNCC services, only two pregnant women were enrolled and nine home visits were completed; compared to 2019, 27 pregnant women were enrolled into the program and 114 visits were completed.
- **Breastfeeding Program:** Dodge County WIC promotes and supports breastfeeding through our active breastfeeding program. Research shows there is no better nutrition than breast milk for our first year of life. Breastfeeding provides health, nutrition, economic, and emotional benefits to both mom and baby.

All of the pregnant and breastfeeding mothers who enroll in Dodge County WIC have access to our breastfeeding peer counselor as well as our breastfeeding coordinator. They provide breastfeeding promotion, support, and education to participants and help them to overcome barriers to breastfeeding. The breastfeeding peer and breastfeeding coordinator can provide telephone contacts, office visits, and home visits to participating mothers.

Breastfeeding rates at Dodge County WIC exceed the state average for overall incidence of breastfeeding, as well as breastfeeding duration for 1 month, 3 months, 6 months, and 12 months. These rates also exceed the state's breastfeeding rate goals for breastfeeding incidence, and duration to 1 month and 3 months.

Breastfeeding Incidence and Duration 2020					
	Incidence	1 month	3 months	6 months	12 months
Dodge County WIC	83.7%	82.1%	72.4%	56.4%	32.5%
Wisconsin WIC	70.6%	73.4%	55.4%	34.4%	16.7%
Goal	>82%	>77%	>65%	>60%	>34%
Good	>80%	>75%	>55%	>35%	>20%
Needs Improvement	<70%	<65%	<45%	<25%	<10%

4. Programs for All Residents:

- **Environmental Health Services:** the Dodge County Public Health Unit deals with a wide variety of environmental issues that arise within the county. Calls include nuisance complaints, housing issues, and water quality issues. Public health staff provide resources and education to individuals with a wide variety of environmental health issues. In 2020, public health followed up on 30 environmental calls; this was a decrease from 82 cases in 2019.
 - *Radon test kits:* Homeowners and renters are encouraged to test their homes for radon, an odorless, tasteless, invisible gas produced by the decay of naturally occurring uranium in soil and water. Radon can cause cancer and exposure to radon is the second leading cause of lung cancer after smoking. In 2020, the Dodge County Public Health Unit distributed 33 radon test kits to Dodge County residents.

- **Health Education:** In past years, the Dodge County Public Health Unit had provided health education on various topics at a wide variety of events. In 2020, most educational events were postponed or canceled due to safety and the restrictions of COVID-19.

- **Communicable Disease Program:** Communicable disease reports are tracked through an electronic reporting system linking the local, regional, and state public health officials with private physicians, hospitals, and laboratories. This allows the Public Health Unit to conduct prompt investigations of possible outbreaks and to implement control measures to minimize further spread of disease. Dodge County Public Health staff educate individuals about illnesses and encourage or ensure treatment (if needed). Steps are continually taken to control and reduce the spread of disease. Telephone calls, letters, and/or face-to-face contacts are used to gather and distribute information. In 2019, Dodge County received 721 reports of communicable disease. With the emerging of COVID-19 in Wisconsin in 2020, Dodge County followed up on 32,281 communicable disease reports.
 - *HIV Partner Services:* this program provides counseling and referral for individuals with HIV; staff assist with medical resources, notification, and testing of sexual and needle sharing partners. This is a comprehensive public health strategy for reducing the spread of HIV. 1 partner services case was evaluated by Dodge County Public Health Unit staff in 2020.
 - *Rabies control program:* Follow-ups for animal bite exposures are contacted to prevent potentially fatal cases of human rabies. In 2020, 99 animal bites were reported. All cases were followed up on to ensure quarantine of the animal or completion of testing. 27 rabies specimens were submitted to the State Lab of Hygiene; all yielding negative results.

- *Tuberculosis (TB) program:* Dodge County Public Health Unit provides medication and educational services to prevent and control infection and disease caused by tuberculosis bacteria. Anti-tuberculosis therapy is provided to persons with

TOP REPORTABLE DISEASES - DODGE COUNTY PUBLIC HEALTH JURISDICTION	2018	2019	2020
Sexually Transmitted Infections (STI)			
CHLAMYDIA TRACHOMATIS INFECTION	192	204	135
GONORRHEA	18	14	27
Food/Water Borne Illness			
CAMPYLOBACTERIOSIS	29	20	11
CRYPTOSPORIDIOSIS	21	10	10
E-COLI, SHIGA TOXIN-PRODUCING (STEC)	8	9	3
GIARDIASIS	2	3	8
SALMONELLOSIS	18	17	17
Vaccine Preventable (except Hep C)			
INFLUENZA-ASSOCIATED HOSPITALIZATION	70	43	37
HEPATITIS A	0	0	0
HEPATITIS B	7	1	5
HEPATITIS C	31	31	30
PERTUSSIS (WHOOPING COUGH)	10	9	0
VARICELLA (CHICKENPOX)	5	3	1
Other			
LYME DISEASE (B.BURGDORFERI)	16	16	17
CARBON MONOXIDE POISONING	2	16	28
LEGIONELLOSIS	1	2	3
TUBERCULOSIS DISEASE - ACTIVE	0	0	2
TUBERCULOSIS INFECTION - LATENT	10	18	13
CORONAVIRUS, NOVEL 2019 (COVID-19) *newly reportable in 2020	*	*	8,868

tuberculosis (latent) infection, suspect or confirmed tuberculosis (active) disease, or household contacts with infectious tuberculosis free of charge. In 2020, we had two active TB disease cases; one case did require Public Health Nurses to provide daily direct observation of medication therapy for 9 months; 13 latent TB infection cases with two of the latent TB infection cases receiving therapy through the Public Health Unit.

- **Public Health Emergency Preparedness:** The Dodge County Public Health unit continues to create or modify plans, coordinate trainings and exercises, and obtain resources to develop, coordinate, and disseminate information, alerts, warnings, and notifications to the public and incident management responders using a whole community approach. We continue to be a member of the South Central Wisconsin Healthcare Emergency Readiness Coalition (SCWIHERC) and attended all virtual membership meetings in 2020.

In October 2020, Dodge County Public Health Unit exercised its disaster Mass Clinic plan. The State supplied flu vaccine to immunize any school-aged child in the county, regardless of insurance status. A mass clinic was set up as a drive-thru vaccine site at the Henry Dodge Office Building; 150 school age children received the flu vaccine.

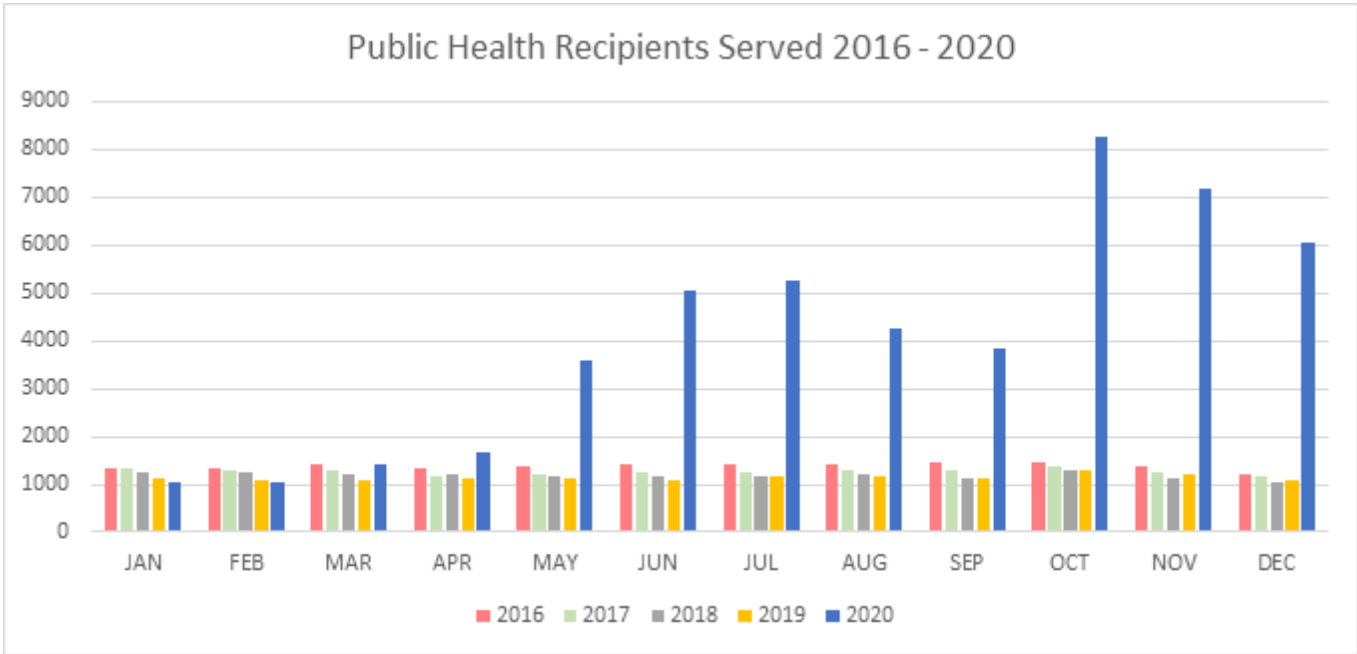
- **Health Screenings:** Dodge County Public Health Unit provides various health screenings to residents, to include TB skin tests, blood pressure, vision and hearing. In

2020, 49 individuals participated in TB skin test screening, zero hearing screenings were conducted, and zero vision screens were conducted.

- Immunizations:** Immunization is one of the most important public health victories of the 20th century, defeating or sharply reducing disease such as, smallpox, polio, measles, diphtheria, rubella, pertussis (whooping cough) and other diseases. However, many organisms that cause these diseases have not been eliminated and are re-emerging as vaccination levels drop. In 2020, our nurses gave a total of 542 immunizations to 476 individuals.

	2018	2019	2020
Children 0 - 18			
Immunizations	191	395	313
Clients	71	238	258
Adults 19 +			
Immunizations	162	208	229
Clients	161	201	218
Total			
Immunizations	353	603	542
Clients	232	439	476

- Sharps Disposal Program:** As the number of persons using sharps (needles, syringes, and lancets) in their homes rises, so does the health risk to all workers in recycling facilities. Workers may be accidentally stuck when sharps are mixed with household garbage, recyclables or when flushed down a toilet. Dodge County Public Health Unit disposed of 11 containers in 2020 and dispensed seven new containers to residents in 2020.



Abby Sauer, Public Health Officer
Public Health and WIC Programs
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CLINICAL AND FAMILY SERVICES DIVISION

The Clinical and Family Services Division of the Human Services and Health Department offers a wide variety of services to the children and families of Dodge County, including services for mental health counseling and psychiatry, alcohol and drug assessments and counseling, crisis services, community-based case management programs, home and financial counseling, child protective services, foster parent licensing services, youth justice services, services to children with disabilities, restitution services, and independent living skills services. This Division is comprised of five units with eighty-five (85) staff members, including sixty-seven (67) providers, four (4) psychiatric prescribers, four (4) nurse case managers, three (3) support staff, one (1) Crisis Coordinator, five (5) unit Supervisors, and one (1) Division Manager.

We continuously strive to maintain and improve the quality of services we provide to the residents of Dodge County, while adjusting to the challenges of fiscal restraints and a changing economy, as well as the increasingly complex needs of families. The year 2020 brought with it a unique set of challenges as we focused on effective ways to continue providing services within the public health emergency. I am so grateful for and amazed by the dedication, resilience and creativity of our staff, as well as the community agencies we partner with and the positive working relationships we have established. I also appreciate the guidance and support given by the Dodge County Board of Supervisors and the Human Services and Health Department Board, which allows us to fulfill our mission of providing high-quality services and supports to the residents of Dodge County. Throughout 2020, we continued to struggle to find appropriate and least-restrictive treatment and placement options for both children and adults in the face of decreasing resources statewide. However, continued development of prevention and early intervention programming was a positive focus, as were continued efforts to establish a Zero Suicide Initiative to prevent suicide deaths in Dodge County. I am grateful for the high quality work and dedication that all employees demonstrate each day, as well as their professionalism. I am honored to work with each and every one of them, and look forward to seeing the continued positive direction this agency is moving towards.

**Alyssa Schultz, Division Manager
Clinical Services Division
920-386-3492**

CLINICAL SERVICES UNIT

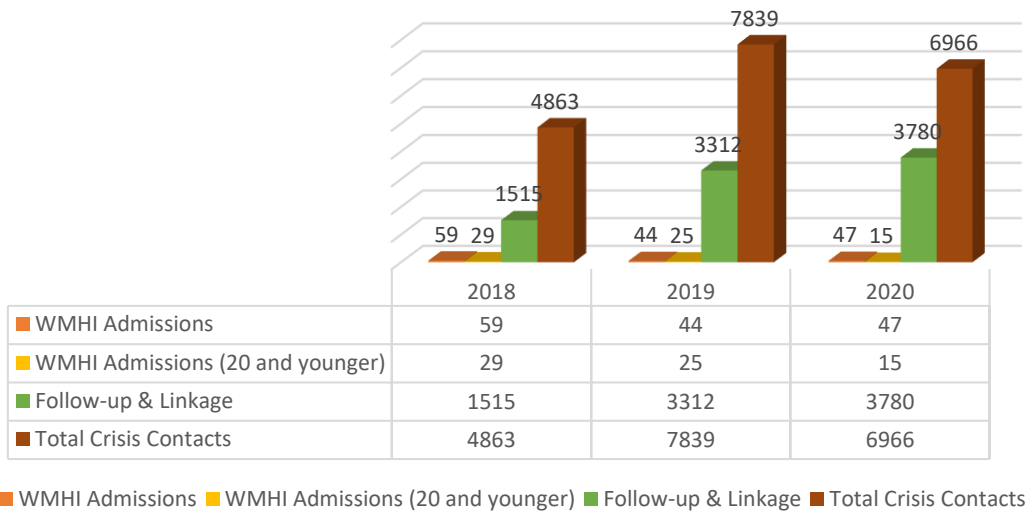
Dodge County Clinical Services Outpatient programming provides a wide range of treatment options for the residents of Dodge County. The Clinical Services Unit consists of mental health, substance abuse and 24 hour crisis management services. These combined programs are aimed at providing outpatient counseling, case management, psychiatric services, as well as referrals to detoxification services, inpatient hospitalizations, residential treatment and partial hospitalization programs. Programming within Clinical Services is facilitated by the following providers: 1 Medical Director, 2 Nurse Practitioners (one employee, one contracted), 1 Contracted Child Psychiatrist, 4 Mental Health Therapists, 3 Dually Licensed Therapists, 1 Part-time Mental Health Therapist, 2 Substance Abuse Counselors, 1 Intoxicated Driver Program Assessor, 2 Nurse Case Managers, 2 Crisis Workers and 1 Crisis Coordinator.

In 2020, the crisis unit saw a decrease in overall crisis contacts with consumers. A significant factor for this reduction can be attributed to the decreased contact from school systems in 2020 due to the pandemic. Although the total number of crisis contacts decreased in 2020, crisis follow-up and linkage contacts increased by 468. In 2019, there were 3,312 follow-up and linkage contacts and 7,839 total crisis contacts and in 2020, there were 3,780 follow-up and linkage contacts with 6,966 total crisis contacts.

Decreased utilization of Winnebago Mental Health Institute (WMHI) for involuntary placement remained a focus for Clinical Services in 2020. Crisis workers, along with our contracted crisis provider Northwest Connections, continue to contact in-network insurance providers prior to placement at WMHI. In 2019, there were 44 WMHI admissions and in 2020 there were 47 admissions. Of the 47 WMHI admission in 2020, 5 individuals returned to WMHI more than once to comprise 17 of the 47 admissions. The readmission of these consumers were directly linked to chronic mental health issues interfering with the consumers' ability to maintain stability within the community for an extended period of time even in a controlled environment. Despite a slight increase in overall admissions to WMHI, there was a decrease in admission for consumers 20 years old and younger to WMHI. In 2019, 25 consumers admitted to WMHI were 20 years old and younger, while in 2020, there were 15.

Clinical Services continues to dedicate more time on educating, communicating and collaborating within other units within the department as well as community partners including local school districts, hospitals, law enforcement and other stakeholders. The goal for this increased collaboration is to help identify consumers prior to a crisis and wrap-around the necessary community supports to prevent a hospitalization from occurring. Such collaboration was also helpful this past year due to the chronicity of mental health issues encountered and the lack of resources available due to the pandemic.

Crisis Intervention Services and WMHI Admissions 2018-2020



In 2020, Clinical Services continued to focus on the Zero Suicide initiative aimed at educating, increasing awareness and improving service delivery within the Dodge County community to prevent suicide deaths. Two crisis staff were identified to be trainers of QPR (Question, Persuade, Refer), a suicide prevention tool to increase staff awareness and response to suicide prevention. By improving and enhancing services within Dodge County, suicide deaths can be prevented by early intervention and identification of consumers in need of mental health treatment. Clinical Services continues to be a significant resource for consumers to meet their substance abuse and mental health needs. In 2020, 1307 consumers received outpatient mental health services and 520 received substance abuse services.

The Clinical Services Unit has kept its primary focus on program evaluation and development to meet the complex needs of consumers. Due to the ongoing concerns with heroin and opioid-related overdoses in Dodge County, the Department received the 2018 Opioid Treatment Center (OTC) Grant in coordination with Fond du Lac County. In 2020, 78 consumers received case management and substance abuse services through the Opioid Treatment Center. This grant has enhanced the capacity for the Clinical Services unit to provide more intense, wrap-around services to individuals diagnosed with an opioid use disorder.

In summary, Clinical Services remains focused on providing the best care possible to consumers in Dodge County while simultaneously ensuring that programs are running effectively and efficiently with available resources.

**Sara Gaska, Supervisor
Clinical Services Outpatient
920-386-3490**

COMMUNITY PROGRAMS UNIT

The Community-Based Programs provide an array of services for individuals with mental health and/or substance use issues aimed at increasing independence and overall functioning, and supporting individuals in the community. Staffing for these programs includes 17 service facilitators, some of whom are also trained therapists, 2 nurse case managers, and the Community Programs Supervisor.

The Dodge County Community Support Program (CSP) provides comprehensive mental health and case management services to individuals diagnosed with a severe and persistent mental illness. Services provided address the management and reduction of psychiatric symptoms (through counseling and psychiatric/medication services), as well as the individual's full range of unique personal, social, and economic needs. Services are provided almost exclusively in the community, through weekly home visits by a case manager assigned to work with each consumer. The primary goals of the program are to assist clients in gaining and/or maintaining their highest level of independence in the community, and to promote their ability to live successfully outside of restrictive environments such as hospitals and group homes, in the least restrictive environment possible.

The Dodge County Comprehensive Community Services (CCS) Program is a community-based psychosocial rehabilitation program designed to provide a wide variety of case management services, as well as assistance in accessing a variety of other community services and supports. The program is available to individuals of any age with a diagnosis of a mental illness or substance abuse disorder, who receive Medical Assistance, and who meet enrollment criteria through a state-approved functional screen. Most importantly, the focus is on empowering consumers to take an active role in their own treatment and recovery process, rather than the professionals solely determining what needs are present and how to address them. Services are intended to be consumer-centered and consumer-directed, meaning that the consumer has a choice in the selection of their recovery team, what services they receive, and who provides these services.

The Dodge County Targeted Case Management program is a community-based program to help consumers become connected with resources in the community that they may be unable to access on their own. Case management includes gaining access to or coordinating Medicaid or the BadgerCare Plus services as well as access to energy assistance, housing, legal advocacy, social services, setting up home care workers, and helping to ensure continued independent living. In addition, targeted case management services follow individuals who are in long-term care group homes to continue to monitor services offered and progress.

The CCS program continues to see an increase in the total number of consumers served, especially of children and adolescents being served. In 2020, we were able to increase staff size by seven facilitator positions vs. contracting with other agencies for these positions. Five of the contracted workers from 2019 were offered county positions and two additional facilitators were hired. At the end of 2020, there were 111 consumers under the age of 18, and 91 adults actively enrolled in the CCS program. Overall, the CCS program served a total of 254 consumers during the year 2020. This program continues to work with the Lakeshore Recovery Collaborative under the shared services model with Washington and Ozaukee Counties.

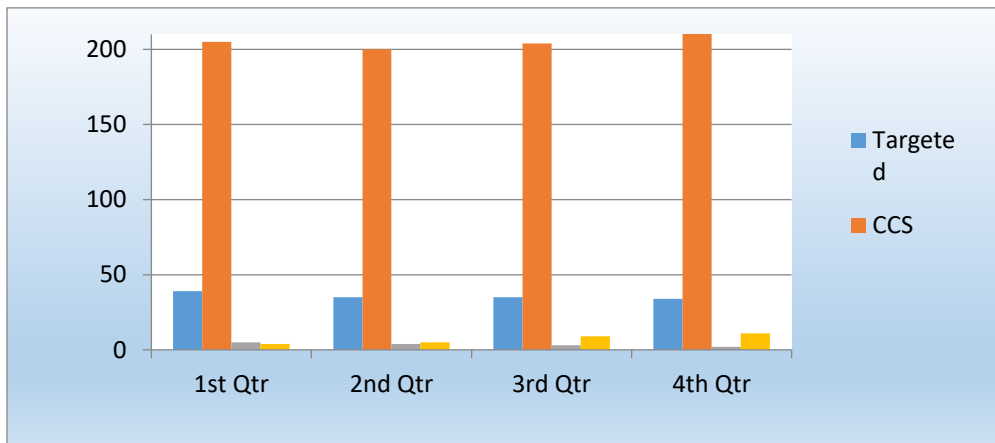
The CSP program has seen a decrease in the number of participants over the past few years. The CSP team is continuing to assess all consumers to determine if their needs meet the level of CSP programming, which is more intensive than other community based programming.

Many consumers have been able to transfer into less restrictive programs if CSP is no longer needed. Though the CSP numbers are lower, there is still a need for some individuals with severe and persistent mental illness to become involved in CSP to ensure independent living, rather than being placed in a hospital and/or group home setting.

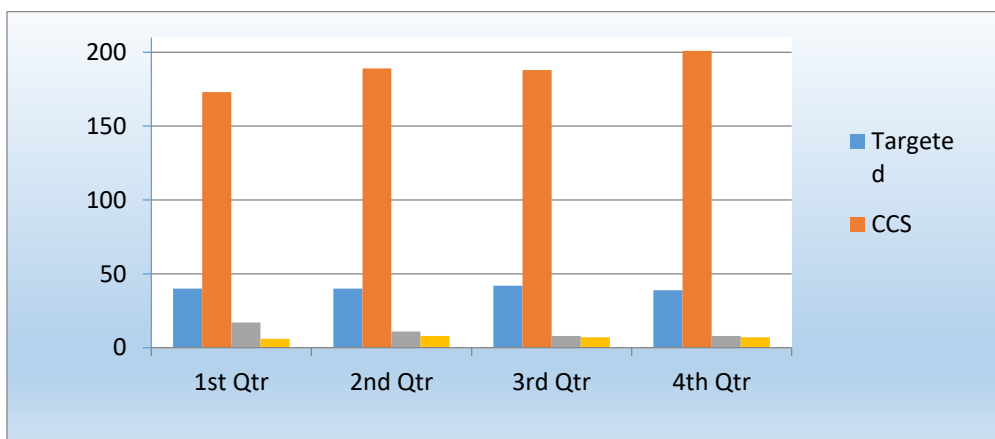
The targeted case management (TCM) program continues to serve consumers who remain relatively stable, and continuously assess individuals who have been receiving services for many years to assure they are receiving the appropriate level of care. At times, this means transferring individuals from CSP or CCS to TCM if they no longer require more intensive services, and when appropriate, transferring individuals from TCM into basic outpatient services.

The Dodge County Wraparound program, also called Coordinated Services Teams (CST) has been active in Dodge County since 2008. In 2020, the wraparound program served a total of 14 youth, with 11 actively enrolled at the end of 2020. This number is lower than in years past due to more youth being eligible for the CCS program. The CST program tends to fund children and families who are not eligible for CCS funding, and is funded through state block grant money.

2020 Data (overall number of consumers served):



2019 Data (overall number of consumers served):



**Kim Kunz, Supervisor
Community Based Mental Health Services
920-386-3831**

CHILD PROTECTIVE SERVICES – INTAKE UNIT

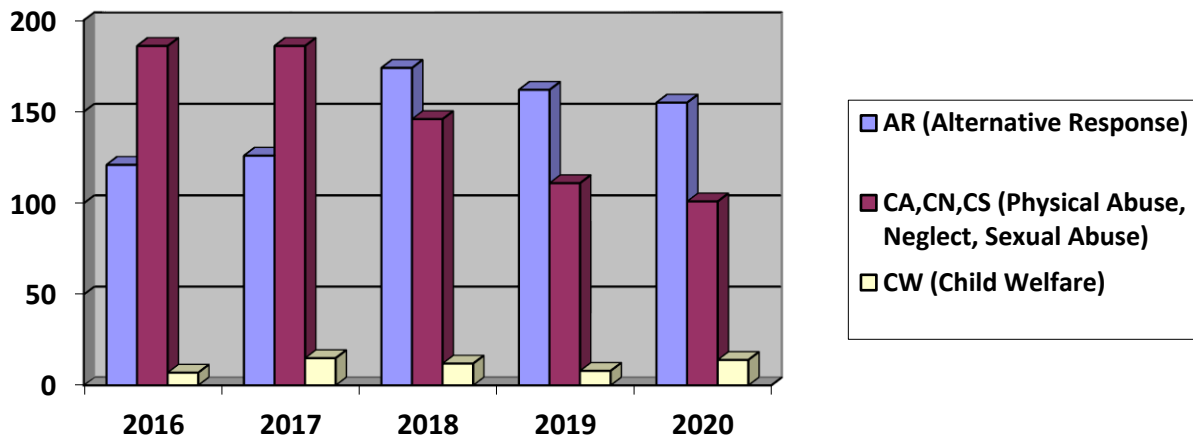
The philosophy of the Child Protective Services (CPS) Intake Unit is that children have certain basic needs, which must be provided for. These basic needs include: the need for adequate food, clothing, and shelter; the need to be free from physical, sexual, or emotional injury or exploitation; the need to develop physically, mentally, and emotionally to their potential; and the need for a safe and permanent family. This unit also recognizes the fact that unborn children have certain basic needs, which also must be provided. These needs are to develop physically to their potential and to be free from physical harm due to the habitual lack of self-control of their expectant mothers by their use of alcoholic beverages, controlled substances, or controlled substance analogs. This is consistent with the philosophy of Chapter 48 of the Wisconsin Statutes. The paramount goal of this unit is the protection of children and unborn children by strengthening the family life of children and their families, achieved through assisting the parents in meeting and fulfilling their responsibilities. In accordance with CPS standards, the unit tries to reflect the balance and roles for the agency and its case workers between protecting children and preserving the rights of individuals and families. In order to meet this goal services need to be available in the form of safety services and treatment services to these families. If these services are not available or are inadequate to meet the needs of the child or the family, the child may need to be placed outside of the home for their own protection.

The Dodge County Child Protective Services Intake Unit consists of one access social worker who primarily answers phones when referrals are called in or meets with people in person should they come into the agency to make a report. If warranted, when receiving a Child Protective Services referral call or a walk in visit, the access social worker may refer the person to other community service providers, other Dodge County departments, or other services within the Human Services and Health Department. All Child Protective Services referrals are written up by the access worker and provided to the unit supervisor, who will either initiate an investigation by assigning the case to a Child Protective Services Investigator, or screen the case out. We currently have 5 full-time Child Protective Services Investigators on staff, and 1 Investigator whose position is shared between the Initial Assessment and Ongoing CPS Units. These screening decisions are based on identified safety issues as they are described to the access worker. When a referral is screened in, an initial assessment of the family and the circumstances surrounding the referral is completed. At this point, safety issues are identified which then dictate what type of action, if any, this agency will be able to take. The investigating social worker may also make arrangements for services based on the identified needs of the family or work with collateral agencies to assist the family with receiving the types of services needed.

The Child Protective Services investigator may make the necessary arrangements for placement services if it is determined that a child is in an unsafe situation or safety conditions are identified through the safety assessment, which cannot be managed in the family setting. These investigators work closely with law enforcement agencies, as well as the Dodge County Corporation Counsel's office and the Dodge County District Attorney's office, as a means of using the legal system to provide safety for the children involved. These investigators may also work with the mothers of unborn children who are at risk due to the mother's habitual use of controlled substances or controlled substance analogs. Two new positions were added to the Initial Assessment Unit in 2019 and continue to this day. One position is a full time Community Response Social Worker who works at developing relationships with community-based services in order to assist those families that do not meet the threshold for a CPS response, but may need assistance with locating and accessing services. The hope is that this type of assistance will then alleviate the need for a future CPS response. Another position is a Social Services Aide who assists the social workers in all three Child Welfare units with several job duties that would otherwise be the responsibility of the assigned social worker.

The Child Protective Services system is primarily designed to protect children from abuse or neglect. This is achieved through interventions that provide for the management of threats to the child’s safety and through ongoing service provisions that address the changes necessary to ensure that children are safe and families are strengthened and able to protect the children without CPS intervention.

In 2020, the Child Protective Services Intake Unit investigated a total of 265 referrals of child physical abuse, child sexual abuse, and child neglect. This was only a slight decrease from 2019 where 278 reports were investigated and given the significant obstacles that arose due to the Covid-19 pandemic this is a notable statistic. Of these 265 referrals, 155 were provided services through the Alternative Response model. A total of 41 referrals concerned child neglect, 25 referrals concerned child sexual abuse, 35 referrals concerned child physical abuse and 14 referrals concerned child welfare services. These child welfare referrals involved situations where no specific allegation of abuse or neglect was made; however, there were several concerns or issues present in the referral information that warranted some involvement by this agency. Interstate Compact on Placement of Children (ICPC), Home Studies, Confirming Safe Environments (CSE), and Courtesy Interviews (CI) for other counties or states amounted to 14 referrals.



Throughout 2020, the CPS Intake Unit continued operation of the voluntary Community Response Program (CRP) started in 2019, which is designed to help strengthen families, prevent child abuse and neglect, and reduce re-referrals to CPS. CRP is a short-term voluntary prevention program that includes such things as case management, home visits, collaborative goal setting, and comprehensive assessment which helps to identify immediate needs and assist families in connecting to formal and informal resources to meet these needs. The intention of this is to mitigate risk factors while also identifying and building protective capacities of parents and other caregivers. The family plays a key role in identifying their critical stressors as well as the goals they would like to work towards. In 2020, 148 cases were referred to CRP, with 69 of the referred families accepting the CRP services. This is approximately a 43% acceptance rate, which has shown to be a much higher than expected rate of acceptance. Although the data available is limited, there does appear to be a strong relationship between the reduction in screened in CPS referrals and the CRP being able to work closely with families in a more transparent and non-threatening manner.

The State of Wisconsin has mandated several changes in the policies and procedures of the Child Protective Services system throughout the course of 2020. These changing mandates make for an ever-evolving set of policies and procedures which provide the framework for these investigations and initial assessments. The State also makes many changes to the automated data system called eWiSACWIS. These continuing changes often cause issues with the practice and implementation of an already complex child welfare system. As the State mandates more changes to both policies and procedures for child abuse investigations and the eWiSACWIS system, training and workload issues continue to create a high degree of difficulty for the staff. However, one thing that does not change is the primary responsibility of the Child Protective Services system during the initial assessment process to identify children who are in need of protection or services, to assure that unsafe children are protected by engaging parents/caregivers, and to implement an in-home or out-of-home safety plan as necessary to accomplish this.

**Mark Bebel, Supervisor
CPS Intake Unit
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CHILD PROTECTIVE SERVICES – ONGOING UNIT

The programs provided in the ongoing unit consist of Ongoing Child Protective Services, Foster Care Coordination and Licensing, Home and Financial Advisor services, Independent Living services, Restitution services, parenting services and supervised visitation services.

The Ongoing unit consists of a team of seven social workers, and one worker who is staffed in both the Initial Assessment and Ongoing Services units. Staff work within state and federal statutes and standards to coordinate and provide services to families where safety concerns or present danger threats have been identified, placing a child or children at risk of abuse and/ or neglect. CPS Ongoing social workers in this unit partner with Dodge County Corporation Counsel, Law Enforcement, schools, families and service providers to support safety for children who have been a victim of neglect and/or abuse.

The Foster Care Coordinator role is responsible for recruiting, licensing, supporting and training all family foster homes within Dodge County. It is the responsibility of the Foster Care Coordinator to ensure that foster parents are receiving appropriate training, services and supports, both internally and externally. In 2020, a fulltime position was added to the foster care unit, due to the continued high demands for foster home placements, and the high number of out of home cases.

The Home and Financial Advisor assist families with budgeting and money management, self- and home-care, and other activities of daily living skills. The Home and Financial Advisor also provides both individual and group parenting services through the Incredible Years Program, implemented in 2019.

The Independent Living Coordinator provides pre-employment, daily living skills, money management and other services to meet the needs of the youth and young adult's ages 14-21 who have been placed in out of home care for at least six months since the age of 14.

Social Service Aides also provide parenting services through our parenting program The Incredible Years, which was implemented in 2019 and is part of our effort to expand prevention services. Our Social Service Aides also provide supervised visits to our families.

2020 Accomplishments

The CPS Ongoing unit started the year off strong with expanding the Incredible Years Program to weekly groups in the jail, and a weekly night class. Our Independent Living Program continued with our "Adulting 101" skills training class, and prepared to implement an IL Skills class at Dodgeland School. In March, concerns related to the COVID-19 pandemic led to the decision to start providing all parenting classes virtually and one-on-one, versus in groups. In March and April, family interaction visits with children and parents and home visits were also conducted virtually. In May, we were able to resume face to face contacts in the home and face to face family interaction visits with appropriate safety precautions in place. Staff were very creative in finding ways to ensure these visits continued. In November, in person parenting groups resumed with a limit of four people per session. We completed one full set of sessions with success. While 2020 brought significant challenges, the CPS ongoing unit continues to navigate through the challenges with the needs of the children and families we serve first and foremost in our minds.

	Total number of families	Total number of kids in Care
2019	153	88
2020	147	86

At the end of 2020, there were 86 children placed out of home, a decrease of two from 2019. In 2020, three Termination of Parental Rights cases and four guardianships cases were processed in Dodge County. The CPS Ongoing unit meets bi-weekly with Dodge County Corporation Counsel to ensure that permanence is achieved for children unable to return home to their families.

2020 Trends:

In 2020, staff experienced continued difficulty finding residential facilities to admit children who are in need of treatment, due to increased demand for beds statewide, a decrease in bed availability across the state as a result of rate-setting changes at the State level, and the COVID-19 pandemic. This challenge is not unique to Dodge County, but consistent throughout the state of Wisconsin. Over the past few years, we have had to place several children in out of state placements. This is likely to continue into 2021. Another challenge is the rising number of children being removed from their home due to the drug and alcohol use of the parent or guardian. In 2020, 55% of all new cases in the ongoing unit were directly linked to the drug epidemic in Dodge County, a number which increased by another 6% from 2019. This is a 12% increase over the last two years. This affected 33 children directly, up from 32 children in 2019. However, 92% of the children affected were under the age of 6, as continues to be the pattern from 2019. The Department continues to explore ways to address these issues.

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CHILD AND ADOLESCENT SERVICES UNIT

The Child and Adolescent Services Unit provides services in two areas: Youth Justice and Children with Disabilities.

Eight licensed social workers provide assessment and case management for youth aged 10-17 who are involved or at risk of involvement with the juvenile justice system, or have been found to be habitually truant. These workers partner with law enforcement, the Court, the District Attorney's Office, schools, families, and service providers to support accountability, community safety, and positive youth development through the implementation of individualized case plans designed to address criminogenic needs and encourage future success.

2020 was a unique year for Youth Justice in Dodge County and across the state of Wisconsin. The impact of the Public Health Emergency was indisputable, as evidenced by both the reduction in the number of delinquency referrals received, and the increased severity of the offenses committed by Dodge County youth. As a result, for the first time in more than five years, Dodge County Youth Justice documented an increase in formal court involvement and an increase in recidivism. This phenomenon may also reflect an appropriate shift regarding referral to Youth Justice based on the severity of behavior sometimes inappropriately labeled delinquent in previous years, and highlight the impact of increased stressors on youth already in need of support.

Total Number of Referrals	2019		2020			
Delinquency	250		147			
Truancy	79		28			
Prevention/Diversion	-		60			
2020 Demographics						
	AGE					
Delinquency	5-9	10-12	13-14	15-16	17	
	2	19	35	90	1	
Prevention/Diversion	5-9	10-12	13-14	15-16	17	
	-	5	5	1	-	
Truancy	5-7	8-9	10-12	13-14	15-16	17
	-	2	4	11	11	-
Prevention/Diversion	5-7	8-9	10-12	13-14	15-16	17
	16	13	15	2	1	-

As identified above, the number of delinquency and truancy referrals received by Dodge County decreased dramatically in 2020 when compared with the previous reporting year. There are two primary explanations for this: 1) the Public Health Emergency (which reduced delinquency referrals by approximately half statewide, and by 27% in Dodge County), and 2) Dodge County's implementation of Prevention and Diversion services. In total, the Youth Justice workers served 167 youth; 60 of those were served through new diversion and prevention services made available to the community for this entire calendar year. 16% of the total number of delinquency referrals were for girls and 84% were for boys. 68% of the delinquency referrals received were for youth who had never had contact with the juvenile justice system before.

Also part of the Child and Adolescent Services Unit are five case managers that work with children with disabilities and their families. They work with clients to obtain services through Children's Long

Term Support (CLTS) and Children’s Community Options Program (CCOP), as well as to provide information and referral services for families that have children with disabilities. Both the Children’s Long Term Support (CLTS) and the Children’s Community Options Program (CCOP) waivers serve children under the age of 18 who have a developmental or physical disability, or a severe emotional disturbance. To qualify for either funding stream, children must have substantial functional limitations in at least two of the following areas: self-care, receptive/expressive language, learning, mobility, self-direction, capacity for independent living, and economic self-sufficiency. Some Children’s Community Options Program (CCOP) funds are used by families of children with severe disabilities to purchase allowable goods or services not funded through other sources, which will enable children to reside with their parents, reduce stress in the family and avoid out of home placement. Eligibility for CLTS and CCOP is determined through the use of a Functional Screen which is administered by the case managers. All services for children receiving funding are managed on an ongoing basis by the case managers as long as the children remain eligible for services, which in many cases is the circumstance until a child’s eighteenth birthday. If a child needs services beyond his/her eighteenth birthday, the case managers assist with their transition to the adult service system.

Per a 2018 state mandate, Dodge County immediately enrolls all children found eligible for CLTS/CCOP services. As a result, the number of children served in CLTS and CCOP has increased dramatically over the last three years, and required the addition of three case managers.

	2019		2020	
	CCOP	CLTS	CCOP	CLTS
# Served	54	179	37	197
Waitlist	0	0	0	0

Birth to Three

Birth to Three is a statewide, federally mandated program for children ages 0-3 who are significantly delayed developmentally or have a physical or mental condition that is likely to result in delayed development. Birth to Three programming provides screening, evaluation, and intervention services. Areas of delay may include cognitive development, physical development (fine motor, gross motor, or vision/hearing), speech, language and communication development, social and emotional development, and adaptive behaviors in self-help development. With oversight by Dodge County Human Services and Health Department, the Dodge County Birth to Three program is administered by Green Valley Enterprises of Beaver Dam, WI.

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
2019	119	129	127	128	133	137	130	131	129	126	127	132
2020	136	129	123	114	118	114	117	125	114	117	121	112

In 2020, the average number of children served on a monthly basis in the Birth to Three Program was 120, a slight decrease compared to last year’s monthly average, also attributed to the Public Health Emergency.

**Amy Booher, Supervisor
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TREATMENT ALTERNATIVES AND DIVERSION (TAD) IMPAIRED DRIVING COURT (IDC)

Dodge County continues to utilize drug treatment courts to reduce the negative impact of impaired driving and alcohol and drug addiction in the community. The Drug Treatment Court (DTC) and the Impaired Driving Court (IDC) Programs were established in Dodge County in 2015. The program design is based on the national and Wisconsin drug treatment court models which has proven to advance public safety, reduce crime, and to improve the health of individuals and the community. Both programs promote recovery through a coordinated response to offenders who are dependent on drugs and alcohol. These goals are achieved through a team approach and Dodge County continues to achieve success through the collaboration and cooperation of the Dodge County Circuit Court Judges, the Sheriff's Office and other law enforcement, the District Attorney, the Public Defender's Office, Human Services and Health Department, the Department of Corrections and many other community stakeholders. Currently, Judge Joseph Sciascia presides over DTC and Judge Martin DeVries presides over IDC.

The DTC Program accepts offenders with nonviolent charges who are assessed to have a high probability to reoffend and a drug or alcohol addiction. IDC accepts offenders with third and fourth OWI convictions. Participants engage in integrated, evidence based treatment and intensive case management services to address their addiction and individual issues such as mental health, employment, financial and family needs and criminal thinking. Their progress toward sobriety and other program goals are strictly monitored through regular court appearances, case management meetings and random drug testing. All participants are on probation and meet regularly with their agents.

The goal of these programs is for persons who have an addiction and who are cycling in and out of the criminal justice system to do something different. Many of these individuals have served jail, prison and probation sentences in the past. But these traditional sentences have not been effective in helping the person address those underlying issues that led to their criminal behavior.

In 2020, DTC had 6 participants successfully complete the program and IDC had 15 participants successfully complete. The programs take approximately 14 to 18 months to complete. All of these graduates have demonstrated stability in their sobriety from drugs and alcohol, are employed and/or financially stable, have sober and stable living conditions, and have a recovery support network in the community. During the pandemic, the program was able to make some adjustments in operations which have allowed the program to continue safely, with the use of telehealth for treatment, virtual case management meetings and court appearances, and online resources for the participants to connect with treatment and recovery supports.

Both programs undergo continuous review through the Criminal Justice Collaborating Council (CJCC) formally adopted by Dodge County in August of 2016. The Dodge County CJCC has direct authority over both programs. The Council chairperson is currently the District Attorney. In addition to direct oversight from the CJCC, the WI Department of Justice and WI Department of Health Services, both of which primarily fund these programs, provide oversight, guidance and serve as resources. Program performance is continuously monitored and this data is used to make specific program improvements and policy changes.

Since 2015, Dodge County has contracted for case management services with JusticePoint, a Milwaukee based non-profit organization which provides evidence based solutions to criminal justice system concerns. Program staff includes two case managers and one Program Director who manage approximately 45-75 program participants per year. The Case managers assess

and identify appropriate candidates for the program through screening current arrestees, assessing for risk of recidivism and treatment needs. Eligible candidates work with a case manager to develop a plan for treatment and other needs. Dodge County Human Services provides participants with a high level of care and they are afforded counseling and treatment tailored to their individual needs, including residential, day treatment, intensive outpatient, and outpatient treatment. Medication assisted treatment is also available.

In 2019, Dodge County sought to increase the capacity of the Drug Treatment Court program through an application and ultimate award of a three year grant from the Bureau of Justice Assistance (BJA). These federal funds will enable the DTC to increase its capacity to serve 45 additional individuals over the period of the grant. This enhancement will also increase case management and court capacity and provides funds for residential treatment, transportation and sober housing in the community. The first objective of this grant was to have a formal program evaluation of the current program. The DTC Team participated in a virtual interviews and a virtual site visit with the BJA Technical Advisors and a program evaluation conducted by the University of Wisconsin Whitewater. The purpose was to identify gaps in programming and to assess how well the program is adhering to the evidence based standards of problem solving courts. These reports have been completed. The program received high marks. The DTC Team has developed an action plan based on the recommendations given to improve the program.

Dodge County has received The Treatment Alternative to Prison (TAP) grant through The Wisconsin Department of Human Services (DHS) since 2015. TAP is another alternative to prison program designed for justice involved individuals who have a substance use disorder (SUD). Dodge County submitted a proposal for the TAP grant through a competitive bid process for another five year cycle and was awarded this contract for 2021-2026. The program will continue to screen all arrestees in the Dodge County Detention Facility for treatment needs and connect these individuals to community treatment. Additionally, the funds will be utilized to establish a community based early intervention program for substance dependent offenders who are at low to moderate risk to reoffend. Therefore, the offenders with minimal criminal history, who do not meet the eligibility standard of high risk for the Drug Treatment Court program, will also have the opportunity to participate in a treatment diversion program rather than serving jail, prison and probation sentences. The cases will be monitored by the District Attorney and successful participants will be able to have their cases dismissed. The TAP program will serve 40 individuals per year.

Additionally, all arrestees are given information about the Opioid Treatment Center (OTC). If the person identifies as an opiate user, the case manager will initiate a referral to OTC for services and Vivitrol which is available through a DHS grant. This Medication Assisted Treatment (MAT) grant enables the county to provide the Vivitrol injection to the arrestee prior to release to the community. This intervention greatly reduces the risk of overdose deaths upon release from jail.

All of these programs are designed to work collaboratively with community partners and have proven to have a positive impact on public health and safety, recidivism, and the related costs to the community.

Carol Carlson
Treatment Courts Director

Dodge County Human Services and Health Department is responsible for providing care and treatment to children and adults, the frail elderly, individuals with cognitive and physical disabilities, individuals with mental illness, emotional impairments or addictions, and individuals and families facing economic hardship. Wisconsin State Statutes carry the legal authority for services to these client populations and place the policy-making and program implementation responsibility with the County Human Services and Health Board. Funding for the services for all clients groups come from a variety of federal and state sources as well as from county tax levy.

The authority placed with the County is undertaken with the highest level of responsibility to provide the best evidence-supported services for all citizens of Dodge County with full responsibility and accountability to tax payers. The Human Services and Health Board is comprised of elected County Board Supervisors and volunteer community members.

This report highlights the programs and services delivered in three divisions with several units and Court Services Programs as well as provides a fiscal picture of the Department's 2020 expenditures.

If you have any questions about the information in this report, please contact Rebecca Bell, Director of Human Services and Health Department at 920-386-3534.

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