



DODGE COUNTY SHERIFF'S OFFICE

Dale J Schmidt Sheriff Scott Mittelstadt Chief Deputy

FOR IMMEDIATE RELEASE

Date: July 15, 2020

Sheriff Dale J. Schmidt

Office: 920-386-4115

dschmidt@co.dodge.wi.us

Dodge County Enhances 9-1-1 Services and Emergency Notification with Smart911

The Dodge County Sheriff's Office, Dodge County Emergency Management and Dodge County Public Health Department officials encourage residents to sign up for the free service that provides emergency responders with more information in the event of an emergency

Public safety officials in Dodge County, Wisconsin announced today that Smart911 is now available to all individuals. Smart911 is a free service that allows individuals and families to sign up online to provide key information to 9-1-1 calltakers during an emergency.

"Smart911 saves critical time in an emergency and has proven to save lives nationwide," said Lieutenant Christine Churchill. "The additional information provided in a Smart911 Safety Profile enables us to know exactly where we are going and who we are looking for in a house fire or at the scene of a vehicle accident. Those details can help us respond faster and more efficiently."

Smart911 allows individuals to [create a Safety Profile](#) for their household at www.smart911.com or on the [Smart911 App](#) that includes any information they want 9-1-1 and response teams to have in the event of an emergency. When a citizen makes an emergency call, their Safety Profile is automatically displayed to the 9-1-1 calltaker, allowing them to send the right response teams to the right location with the right information.

The Smart911 app provides greater access to the lifesaving benefits of Smart911 and targeted location-based alerts to all individuals. The Smart911 App is available on the Apple Store or Google Play.

"Individuals that create a Safety Profile will be better prepared in all towns and counties across the country that support Smart911," said Lieutenant Churchill, "The Safety Profile travels with you and the additional information provided allows us to send the right response teams faster."

With Smart911, individuals can link both home and work addresses to mobile phones, which can be passed on to responders in the field for a more detailed, rapid response. Additional information including pets in the home, vehicle details in the event of an accident and even emergency contacts can all be included in a Safety Profile. All information is optional and the citizen has the ability to choose what details they would like to include.

"The benefits of this information on a 9-1-1 call from a cell phone are immeasurable", said Lieutenant Churchill, "Mobile phones do not provide an address to the 9-1-1 calltaker. These emergency situations are often the worst of a person's life and the Safety Profile can speak for you when you might be unable."

Smart911 is currently available in 40 states and more than 1,500 municipalities across the country and has been credited with positively impacting emergency outcomes including a missing child in which the girl's photo and physical description were immediately available to 9-1-1 and responders, as well as a heart attack victim where an address and medical notes allowed responders to be dispatched to his location quickly.

Individuals are encouraged to create their Safety Profile with Smart911 today to have their information immediately available to 9-1-1 and to receive emergency notifications. Smart911 is private and secure, is only used for emergency responses and only made available to the 9-1-1 system in the event of an emergency call.

Questions may be directed to Sheriff Dale J. Schmidt.

###